STUDY ON MEMORY OF 9/11 TERRORIST ATTACKS ON THE U.S.  

SURVEY 2  

CODING MANUAL  
FOR  
OPEN-ENDED DATA ENTRY  
(SEQUENTIAL ORDER)
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</tbody>
</table>
INTRODUCTION

The following is an abridged manual that provides guidelines for coding as it pertains to each of the open-ended questions (Questions 1, 11, 12, 38, 39, 40, 52, 53, & 54) and to two rating sections (Optimism vs. Pessimism and Personal Impact).

Coding will be entered onto a Microsoft Excel grid spreadsheet. Seven rows will help delineate information for each of the columns, as follows:

<table>
<thead>
<tr>
<th>Column # - Full Coding Manual</th>
<th>cm132</th>
<th>cm133</th>
</tr>
</thead>
<tbody>
<tr>
<td>Column # - Open-End Manual</td>
<td>oe74</td>
<td>oe75</td>
</tr>
<tr>
<td>Question #</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td>Question Heading</td>
<td>Personal Loss</td>
<td>Personal Loss</td>
</tr>
<tr>
<td>Question Sub-Heading</td>
<td>Financial Issues</td>
<td>Physical Property</td>
</tr>
<tr>
<td>Column Heading</td>
<td>Job/Income</td>
<td>Damage &amp;/or Loss of Monuments (e.g. WTC, Pentagon)</td>
</tr>
<tr>
<td>Coding Entries</td>
<td>Enter 0–2</td>
<td>Enter 0–2</td>
</tr>
</tbody>
</table>

Row 1: column #s that appear in the comprehensive coding manual, inclusive of all questions in the survey (not necessary to follow).
Row 2: column #s as they appear only in the open-ended coding manual.
Row 3: # of each question, as shown in the survey.
Row 4: abbreviated wording of each question (e.g. “Did you suffer any personal losses in the attack?” becomes “Personal Loss”).
Row 5: sub-categories of each question that comprise groupings of responses (e.g. under Question 11 (Personal Loss), sub-categories contain headings such as “Financial Issues” and “Physical Property”).
Row 6: individual selections within each sub-category (e.g. “Financial Issues” contains the selection “Job/Income” and “Business/Company”).
Row 7: coding scheme that applies to each selection.

Be sure to place a coding entry in EVERY “cell” of the spreadsheet. Be sure to stay alert to entering data into correct columns & rows. Be sure to continually SAVE your work.
Because of the extensive amount of columns that comprise the open-ended coding, the spreadsheet will be partitioned into six worksheets:

Worksheet #1: Identification, Question 1, Question 11, Question 12  
Worksheet #2: Identification, Optimism vs. Pessimism, Question 38  
Worksheet #3: Identification, Question 39, Question 40  
Worksheet #4: Identification, Question 52  
Worksheet #5: Identification, Question 53, Question 54, Personal Impact  
Worksheet #6: Identification, Addendum

Identification information must be entered on all worksheets.

Because different coding schemes will be used not only for different questions, but also for different sections within the same question, it is important that you review each of the questions and coding sections as you arrive at them.

NOTES ON ADDENDUM:
Responses that do not correspond to the coding selections provided will be recorded on an addendum worksheet corresponding to the respective questions. Should consistency arise for a particular response within an addendum column (25 or more respondents), it will be transferred to the list of initial selections, upon completion of all coding.

Entering the # of addendum listings:

TABLE 1

Enter alongside addendum entries the # of total entries for that particular selection. For example, in “Question 1 – Emotional Response (Additional)” the participant included 3 additional emotions that pertained to “Other”. In that case, next to each entry you would enter the number “3” to signify that a total of 3 entries were added to the addendum for that selection:

<table>
<thead>
<tr>
<th>Question #</th>
<th>ID</th>
<th>ID</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>ID</td>
<td>ID</td>
<td>First Account</td>
</tr>
<tr>
<td>Question</td>
<td></td>
<td></td>
<td>Emotional Response (Additional)</td>
</tr>
<tr>
<td>Heading</td>
<td></td>
<td></td>
<td>Other</td>
</tr>
<tr>
<td>Question</td>
<td></td>
<td></td>
<td>Additional</td>
</tr>
<tr>
<td>Sub-Heading</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Column</td>
<td>Survey ID</td>
<td>Subject ID</td>
<td>Other</td>
</tr>
<tr>
<td>Heading</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Coding</td>
<td>Enter Survey ID</td>
<td>Enter Subject ID</td>
<td>Enter Additional Emotions</td>
</tr>
<tr>
<td>Entries</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>NSU001</td>
<td>DALS-HOU</td>
<td></td>
<td>Lonely (3)</td>
</tr>
<tr>
<td>NSU001</td>
<td>DALS-HOU</td>
<td></td>
<td>Indifferent (3)</td>
</tr>
<tr>
<td>NSU001</td>
<td>DALS-HOU</td>
<td></td>
<td>Enthused (3)</td>
</tr>
</tbody>
</table>
TABLE 2

For addendum entries that comprise two columns, one for the entry itself and one for a numerical coding, make sure to include both the # of entries for that selection and, in the other column, the # for coding:

<table>
<thead>
<tr>
<th>Question #</th>
<th>ID</th>
<th>ID</th>
<th>1</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Question</td>
<td>ID</td>
<td>ID</td>
<td>First Account</td>
<td>First Account</td>
</tr>
<tr>
<td>Heading</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Question</td>
<td>ID</td>
<td>ID</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Sub-</td>
<td></td>
<td></td>
<td>Who (PARTY STATED)</td>
<td>Who (# CODING)</td>
</tr>
<tr>
<td>Heading</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Column</td>
<td>Survey ID</td>
<td>Subject ID</td>
<td>Other</td>
<td>Other</td>
</tr>
<tr>
<td>Heading</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Coding</td>
<td>Enter Survey ID</td>
<td>Enter Subject ID</td>
<td>Enter Other Party Stated</td>
<td>Enter 1–6</td>
</tr>
<tr>
<td>Entries</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>NSU001</td>
<td>DALS-HOU</td>
<td>Cousin (2)</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>NSU001</td>
<td>DALS-HOU</td>
<td>Step-aunt (2)</td>
<td>1</td>
</tr>
</tbody>
</table>

In the first of the two columns, “(2)” signifies the total # of entries pertaining to this addendum listing, NOT the # of cousins or step-aunts.

The second column reflects the numerical coding. For example, the participant stated that the cousin was there (subsequently), but the Step-aunt was the one who informed the participant initially of the events (this coding is explained on pages 8 & 10).
IDENTIFICATION

Overview:
The first four columns help to identify each survey and participant:

A) Column 1 = the respective university from where the survey originated, plus a corresponding assigned number, starting with 001B, 002B, etc.
B) Column 2 = the 7-letter (or 7-digit) ID code entered by each participant, on the front page of the survey.
C) Column 3 = the survey type (Hand-Print or Web-site)
D) Column 4 = the survey version (CA, CB, CC, FA, FB, or FC)

**Column 1**
Heading: “Survey ID”
Coding: Assigned per survey (e.g. NSU001B, NSU002B, NYU001B, NYU002B)
NSU001B = First survey of New School University for the 2nd round
NYU001B = First survey of New York University for the 2nd round

Notes:
- Enter School abbreviation in UPPERCASE (i.e. NSU)
- Do not hyphenate between school and survey # (i.e. NSU001B)
- Use three digits for the # (i.e. 001, 030, etc.)

**Column 2**
Heading: “Subject ID”
Coding: 7-letter (or 7-digit) ID code entered by each participant, on the survey

Notes:
- Enter in UPPERCASE and include hyphen (i.e. DALS-HOU)
- Enter as written by participant, even if coding differs from instructions (i.e. DALS4-9T)

**Column 3**
Heading: "Survey Type"
Coding: 1 = Hand-Print
2 = Web-Site

**Column 4**
Heading: “Survey Version”
Coding: 1 = CA
2 = CB
3 = CC
4 = FA
5 = FB
6 = FC
QUESTION #1

“Please describe how you first became aware of the terrorist attacks on America.”

Overview:
The coding for this question (Columns 5-56) comprises 9 categories that distinguish between various areas of potential information:

Not Stated (No response given by participant)
Where
How
Who
When
Emotional Response (primary, secondary, additional)
Behavioral Response (primary, secondary, additional)
# and Type of Incidents Recalled
Overall Word Length of response (To be entered upon completion of all open-ended coding)

Most of these categories reflect the more directly targeted short-answer questions in the survey. However, only code the information as it appears in this question, with the exception of WHEN / TIME -- see instructions in columns pertaining to this issue).

Also, do not smooth out inconsistencies. Rather, it is important to show that discrepancies are accounted for, if they exist.

Column 5
Heading: “Question #1 – First Account (Not Stated)”

Coding: 1 = No response given by participant
0 = Not applicable
### Column 6
**Heading:** “Question #1 – First Account (Where – Actual Site)”

**Coding:** Enter location of participant where first awareness of event took place regardless of recognition of event as terrorism.

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Not stated</td>
</tr>
<tr>
<td>1</td>
<td>Home – Personal (include dorm room, home office)</td>
</tr>
<tr>
<td>2</td>
<td>Home of someone else (include: family, friends)</td>
</tr>
<tr>
<td>3</td>
<td>School (include: being on-campus, in classes, or when specified, engaged in school activity or school meetings)</td>
</tr>
<tr>
<td>4</td>
<td>Work office (include: work outside of home and meetings either unspecified or related to employment)</td>
</tr>
<tr>
<td>5</td>
<td>Traveling (train, car, bus, subway, walking)</td>
</tr>
<tr>
<td>6</td>
<td>Airport &amp;/or Airplane</td>
</tr>
<tr>
<td>7</td>
<td>On the street (when stated as such)</td>
</tr>
<tr>
<td>8</td>
<td>Voting</td>
</tr>
<tr>
<td>9</td>
<td>On vacation</td>
</tr>
<tr>
<td>10</td>
<td>Place of Worship (church, temple, religious retreat)</td>
</tr>
<tr>
<td>11</td>
<td>Place of Business (store, office other than own)</td>
</tr>
<tr>
<td>12</td>
<td>Other (add to addendum)</td>
</tr>
</tbody>
</table>

### Column 7
**Heading:** “Question #1 – First Account (Where – Geographic Site)”

**Coding:**

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Not stated</td>
</tr>
<tr>
<td>1</td>
<td>NYC Manhattan – Uptown (above 59th Street)</td>
</tr>
<tr>
<td>2</td>
<td>NYC Manhattan – Midtown (from 14th St. to 59th Street)</td>
</tr>
<tr>
<td>3</td>
<td>NYC Manhattan – East &amp; West Villages</td>
</tr>
<tr>
<td>4</td>
<td>NYC Manhattan – Soho</td>
</tr>
<tr>
<td>5</td>
<td>NYC Manhattan – Lower East Side (below Canal, east of Bdwy)</td>
</tr>
<tr>
<td>6</td>
<td>NYC Manhattan – Tribeca</td>
</tr>
<tr>
<td>7</td>
<td>NYC Manhattan – Financial District/Battery Park (include WTC, Wall St., World Financial Center, Fulton St., South Street Seaport)</td>
</tr>
<tr>
<td>8</td>
<td>NYC Manhattan – Unspecified</td>
</tr>
<tr>
<td>9</td>
<td>NYC Bronx</td>
</tr>
<tr>
<td>10</td>
<td>NYC Brooklyn</td>
</tr>
<tr>
<td>11</td>
<td>NYC Queens</td>
</tr>
<tr>
<td>12</td>
<td>NYC Staten Island</td>
</tr>
<tr>
<td>13</td>
<td>New York City – Unspecified</td>
</tr>
<tr>
<td>14</td>
<td>Long Island/Westchester</td>
</tr>
<tr>
<td>15</td>
<td>N.Y. Upstate</td>
</tr>
<tr>
<td>16</td>
<td>Palo Alto</td>
</tr>
<tr>
<td>17</td>
<td>San Francisco</td>
</tr>
<tr>
<td>18</td>
<td>Los Angeles</td>
</tr>
<tr>
<td>19</td>
<td>Boston</td>
</tr>
<tr>
<td>20</td>
<td>Wash. DC</td>
</tr>
<tr>
<td>21</td>
<td>Pittsburgh</td>
</tr>
<tr>
<td>22</td>
<td>St. Louis</td>
</tr>
<tr>
<td>23</td>
<td>Santa Cruz</td>
</tr>
<tr>
<td>24</td>
<td>New Haven</td>
</tr>
<tr>
<td>25</td>
<td>Sweden</td>
</tr>
<tr>
<td>26</td>
<td>Other U.S. (add to addendum)</td>
</tr>
</tbody>
</table>
**Column 8**

**Heading:** “Question #1 – First Account (How)"

**Enter source of first awareness of event regardless of recognition of event as terrorism.**

**Coding:**

0 = Not stated  
1 = TV  
2 = Radio  
3 = E-mail  
4 = Phone call  
5 = Visual sighting  
6 = Word-of-mouth  
7 = Screams  
8 = Multiple (only if unable to determine which source was the primary) Enter as a combination entry in the addendum (i.e. “TV/Radio”)  
9 = Other (add to addendum)

---

**QUESTION #1 – WHO**

**Overview:**

This response has different aspects: a) whom the participant was with, and b) from whom the participant learned of the attack (initially or subsequently). Since part “a” could include various parties, there will be multiple columns, with each party having its own column (e.g. “Question #1 - Who (Parent)”). To consolidate the coding between “a” and “b”, the coding will be as follows:

<table>
<thead>
<tr>
<th>Coding</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Not stated</td>
</tr>
<tr>
<td>1</td>
<td>Was told by initially (but was not with)</td>
</tr>
<tr>
<td>2</td>
<td>Was told by subsequently (but was not with)</td>
</tr>
<tr>
<td>3</td>
<td>Was told by initially <strong>and</strong> was with (either prior to or after awareness)</td>
</tr>
<tr>
<td>4</td>
<td>Was with initially (but not told by)</td>
</tr>
<tr>
<td>5</td>
<td>Was with subsequently (but not told by)</td>
</tr>
<tr>
<td>6</td>
<td>Both was told by subsequently <strong>and</strong> was with (either prior to or after awareness)</td>
</tr>
</tbody>
</table>

---
**Column 9**  
Heading: “Question #1 – “First Account (Who – Not Stated)”  
Coding: Enter “1” if no mention of any parties nor mention of being alone is stated  
Enter “0” if not applicable

**Columns 10-31**  
Heading: “Question #1 – First Account (Who – Selection List of Other Parties)”  
Coding: (See coding box on prior page)  
Selection of Other Parties  
Spouse/Lover  
Parent  
Child  
Sibling  
Parent In-law  
Child In-law  
Sibling In-law  
Close Friend (either when designated as such or when not specific)  
Acquaintance Friend (only when designated as such)  
Colleague (either when designated as such or when not specific)  
Roommate  
Teacher  
Student  
Classmate  
Neighbor  
Fellow Commuter (if specified as such; if not, enter as “stranger”)  
Stranger  
Specific Media Figure/Person (only if name of individual is given)  
Unidentified Media Figure/Person (stated as unspecified person, not as medium or program – i.e. announcer, news-anchor, DJ, reporter)  
Media Program/Channel/Station (if specified):  
e.g. CNN, NPR, ABC, Today Show, etc.  
Govt. Official (Police, Fire Dept., Govt. worker, Security personnel)  
Medical Personnel (Doctor, Nurse, EMT)  
Alone (only if stated as such) (see coding below under Column 32)  
Other (see coding under Column 33 and note on following page)

**Column 32**  
Heading: Question #1 – First Account (Who – Alone)”  
Coding:  
0 = Not stated  
1 = Stated (only if mentioned, not inferred)
**Column 33**

**Heading:** “Question #1 – First Account (Who – Other)”

**Coding:** Enter “1” (for single or multiple entries) and add to addendum.

0 = Not Stated

**REPEAT NOTE FOR “OTHER”:**

Remember that there are **TWO COLUMNS** in the addendum. The first column reflects entries of the party(ies) stated along with the # of total entries that apply to “Other” in this section, per survey. The second column reflects the numerical coding shown in the coding selection box below.

For example, the participant stated: “Cousin” and “Step-aunt”. This means there are two entries to list in the addendum. The participant identified that his/her cousin was there (subsequently), but the Step-aunt was the one who informed the participant initially of the event.

The coding in the addendum would be as follows:

<table>
<thead>
<tr>
<th>SURVEY ID</th>
<th>SUBJECT ID</th>
<th>WHO (PARTY STATED)</th>
<th>WHO (NUMERICAL CODING)</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSU001</td>
<td>DALS-HOU</td>
<td>Cousin (2)</td>
<td>5</td>
</tr>
<tr>
<td>NSU001</td>
<td>DALS-HOU</td>
<td>Step-aunt (2)</td>
<td>1</td>
</tr>
</tbody>
</table>

Again, the “2” alongside the entries for “Cousin” and Step-aunt” reflect the total # of entries listed by the participant for this column, while the “5” and “1” show the numerical coding that applies to each of the parties mentioned.

Again, the coding selections are:

<table>
<thead>
<tr>
<th>0 = Not stated</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 = Was told by initially (but was not with)</td>
</tr>
<tr>
<td>2 = Was told by subsequently (but was not with)</td>
</tr>
<tr>
<td>3 = Was told by initially and was with (either prior to or after awareness)</td>
</tr>
<tr>
<td>4 = Was with initially (but not told by)</td>
</tr>
<tr>
<td>5 = Was with subsequently (but not told by)</td>
</tr>
<tr>
<td>6 = Both was told by subsequently and was with (either prior to or after awareness)</td>
</tr>
</tbody>
</table>
QUESTION #1 - WHEN

(TIME IN WHICH PARTICIPANT LEARNED ABOUT ATTACK)

Overview:
The participant may recall time in various ways. For this reason, four columns (Columns 34-37) record different aspects of any time stated:

Column 34: registers Eastern Standard Time, using the specific minute or average of the range stated.
Column 35: registers the time as precise or approximate.
Column 36: registers if the participant converted the time to EST.
Column 37: registers if other questions (primarily Question #2) were referenced to determine the time.

NOTES: You may refer to other questions to help code more accurately for this question. However, if a discrepancy exists between what is written in Q1 and other responses, then use the information provided in Question #1. If still unsure how to code, please ask Brett or Robert, or highlight and move on. (Remember: it is not wrong to show discrepancies, but worth reviewing.)

If no time is registered in Question #1, but is entered in Question #2, then use the information from Question #2, code other columns to reflect the manner in which the response was entered in Question #2, and mark "1" under "Other Questions Referenced".

You must enter time in Military hours; that is, 2:00 p.m. = 14:00. For special military-time coding for "Not Stated" and "Not Applicable", see coding for Column 34.

If stated other than in Eastern (New York) time, then time must be adjusted. If you have any questions as to the conversion of time zones, ask and/or highlight and move on.
Column 34

Heading: “Question #1 – Time Recalled (Specific or Average)”

NOTES: If response is narrative - e.g. "just after 1st bldg. was hit" - and you can translate this into a time [in this case, 8:50 a.m. EST], then do so. If narrative is too vague to be translated (e.g. "just after attacks occurred") - then code as “Not Applicable” or highlight and ask.

Actual Time-line of Main Events (for reference)

8:45 a.m. EST 1st WTC hit
9:03 a.m. EST 2nd WTC hit
9:43 a.m. EST Pentagon hit
10:05 a.m. EST South Tower of WTC collapses
10:10 a.m. EST Plane crashes in Pennsylvania
10:28 a.m. EST North Tower of WTC collapses

For additional chronology, go to:

Coding: Enter Eastern time as either the specific time OR the average of the time span stated (e.g. 9 - 10 = 9:30)

- 0:00 = Not Stated or Don't Know (No response was given in Q1 or Q2).
- '24:00 = Midnight (first type apostrophe when entering data). If not, data will display "0:00" (Military hours) and thus code as "Not Stated".
- '25:00 = Not Applicable (time stated vaguely, such as "after incident"). Again, first type apostrophe when entering data. If not, data will display "1:00" (military clock starts over again) and thus code as "1:00 a.m.".
### Column 35
**Heading:** “Question #1 – Time Recalled (Precise or Approximate)”

**NOTES:** For responses referring to time beyond 9/11, choose 10, 11, or 12.

"Approximate" = any phrase implying estimation: e.g. "about", "around".

**Coding:**
- 0 = Not stated (No response given in Q1 or Q2) or Don't Know.
- 1 = Stated as specific to the minute (e.g. 9:22)
- 2 = Stated as specific range of time (e.g. 9:10 – 9:20)
- 3 = Stated as approximate to the minute (e.g. "around" 10:05)
- 4 = Stated as approximate range of time (e.g. "around" 10:10 – 10:30)
- 5 = Stated not as time, but as "Morning" or as reference to EST (from 6:00 a.m. – 11:00 a.m.)
- 6 = Stated not as time, but as "Mid-Day", or as reference to EST (from 11:00 a.m. – 1:00 p.m.)
- 7 = Stated not as time, but as "Afternoon", or as reference to EST (from 1:00 p.m. – 5:00 p.m.)
- 8 = Stated not as time, but as "Evening", or as reference to EST (from 5:00 p.m. – 7:00 p.m.)
- 9 = Stated not as time, but as "Night", or as reference to EST (from 7:00 p.m. – 12 midnight)
- 10 = Stated either as time or not, but which refers to "Next Day" (9/12)
- 11 = Stated either as time or not, but which refers to "Later that Week" (9/13 thru 9/15)
- 12 = Stated either as time or not, but which refers to "After Week of 9/11" (9/16 or later)

### Column 36
**Heading:** “Question #1 – Time Recalled (Time Zone Conversion)

**Coding:**
- 0 = Not stated or Don't Know (Response not given, or only as "unsure")
- 1 = Participant entered time as EST
- 2 = Participant did not convert time to EST (Coder must adjust to EST in Column 26)
- 3 = Participant demonstrated attempt at converting time, but it was done incorrectly (Coder must adjust to EST in Column 26)
- 4 = Not Applicable (Conversion is not applicable or able to be determined given the type of response: e.g. "After incident occurred")

### Column 37
**Heading:** “Question #1 – Time Recalled (Other Questions referenced)

**Coding:**
- 0 = No
- 1 = Yes
QUESTION #1 – EMOTIONAL RESPONSE

Overview:
The next three columns (Columns 38-40) record primary, secondary, and additional emotion(s) recalled from the participant’s point of view.

Note: Only enter one response for primary and secondary columns.

Synonymous emotions that are listed are to be included for that particular entry (e.g. “Mad” would go under the heading “ANGER”).

NOTES: If an emotion not included in the list of synonyms strongly warrants entry under one of the provided selections, then you may enter as such. For example, if the participant wrote, “I was pissed off…” then you could code for “1” (Anger). If, however, a response seems to fall between several entries, or doesn’t lend itself strongly enough to one of the selections, then simply code as “8” (Other) and enter into the addendum.

List emotions in their CHRONOLOGICAL ORDER, (which may not necessarily be the order stated in the narrative). For example, the participant stated: “Everyone at the meeting seemed shocked. However, before I arrived at the meeting, I remember feeling alarmed as I watched the smoke rise from the WTC towers.” The entry for Primary emotion would be “3” for “Fear”, which includes the synonym “Alarmed”. The secondary emotion would be “6” for “Shock”.

Column 38
Heading: “Question #1 – First Account (Emotional Response – Primary)”
Coding: ONLY ENTER 1ST EMOTION STATED (chronologically)
See coding box on following page:

Column 39
Heading: “Question #1 – First Account (Emotional Response – Secondary)”
Coding: ONLY ENTER 2nd EMOTION STATED (chronologically)
See coding box on following page:
<table>
<thead>
<tr>
<th>Number</th>
<th>Emotional Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Not Stated</td>
</tr>
<tr>
<td>1</td>
<td>Anger (Include: Mad, Vengeful, Livid, Annoyed, Bitter)</td>
</tr>
<tr>
<td>2</td>
<td>Sadness (Include: Dismayed, Upset, Mournful, Pained, Grief-stricken, Distraught, Depressed)</td>
</tr>
<tr>
<td>3</td>
<td>Fear (Include: Scared, Terrified, Alarmed, Frightened)</td>
</tr>
<tr>
<td>4</td>
<td>Confusion (Include: Disoriented, Lost, Unstable, Unsure)</td>
</tr>
<tr>
<td>5</td>
<td>Frustration</td>
</tr>
<tr>
<td>6</td>
<td>Shock (Include: Speechless, Stunned, Disbelieving, Astonished, Horrified, Amazed, Aghast, Devastated, Numbed)</td>
</tr>
<tr>
<td>7</td>
<td>Nausea (Include: Sickened)</td>
</tr>
<tr>
<td>8</td>
<td>Other (add to addendum)</td>
</tr>
</tbody>
</table>

**Column 40**

**Heading:** “Question #1 – First Account (Emotional Response – Additional)

**Coding:** Enter “8” and then add emotion(s) to the addendum.

0 = Not applicable
QUESTION #1 – BEHAVIORAL RESPONSE

Overview:
As in “Question #1 – Emotional Response”, the next three columns (Columns 41-43) will record primary, secondary, and additional recall; however, these columns will focus on behavioral responses that account for what the PARTICIPANT was doing following awareness of the event.

NOTE: List behaviors in their CHRONOLOGICAL ORDER (which may not necessarily be the order stated in the narrative). For example, the participant stated: “I stood at Union Square and listened to a security guard’s radio at Beth Israel…I had already seen the smoke from the first tower as I walked to the N/R subway stop…I saw both towers on fire as the W train came out into the light…” The chronological order is as follows: First, upon seeing the smoke, she continued on to the subway; Second, she stood at Union Square and listened to the radio. Hence, the entry for Primary behavior would be “11” for “Resumed prior activity” and the secondary behavior would be “3” for “Followed news”.

Note: Only enter one response for primary and secondary columns.

Column 41
Heading: “Question #1 – First Account (Behavioral Response – Primary)”
Coding: ONLY ENTER 1ST BEHAVIOR STATED (chronologically)
See coding box on following page:

Column 42
Heading: “Question #1 – First Account (Behavioral Response – Secondary)”
Coding: ONLY ENTER 2nd BEHAVIOR STATED (chronologically)
See coding box on following page:
0 = Not stated  
1 = Emoted (Include: Cried, Yelled, Screamed, Shouted)  
2 = Physically responded (Include: Collapsed, Sat, Jumped, Stood, Paced, Ran)  
3 = Followed news (Include: Television, Radio, Internet, Videotaped the news)  
4 = Went to eyewitness (Include: from window, from street)  
5 = Communicated (Phone call, E-mail, “IM”, Talked, Verbally responded)  
6 = Joined other people  
7 = Took photographs/Video/Went to get camera  
8 = Wrote  
9 = Sought Help  
10 = Helped Others (include blood donations)  
11 = Resumed prior activity (i.e. if different from that in which the person was engaged when awareness of the attack occurred) See note below  
12 = Other (add to addendum)

**NOTE:** “Resumed prior activity” means returning or reverting back to the activity engaged in prior to awareness of the event.

Hence, this selection is determined by noting the moment of awareness of the event (not necessarily as a terrorist attack) and coding for the activity in which the participant chose to engage in immediately thereafter. This does not mean that if the participant was watching the news and learned of the attack on TV that continuing to watch the news means he/she resumed the prior activity. The entry for that would be “3” for “Followed news”, because that is what the participant chose to do upon awareness of the event. Nor does it mean that if the participant was on the phone with someone who informed him/her of the event, that continuing to talk on the phone means the participant resumed the prior activity. The entry for that would be “5” for “Communicated”.

**Column 43**  
**Heading:** “Question #1 – First Account (Behavioral Response - Additional)  
**Coding:** Enter “12” and then add behavior(s) to the addendum.

0 = Not applicable
QUESTION #1 - # AND TYPE OF INCIDENTS RECALLED

Overview:
These columns (Columns 44-57) are meant to categorize the type of and degree to which any narrative is included. Since subjectivity exists as to what constitutes the grouping of recalled moments into a single incident, isolated incidents are combined into general categories, each with their own columns:

- Awaking (Sleeping, Waking up, Getting out of bed)
- Preparing for the day (Showering, Shaving, Dressing, Eating Breakfast)
- Running errands/Doing Chores (Buying Groceries, Going to Post Office, Walking or Feeding pets, Fixing up house/apt., Voting)
- Travelling (Train, Subway, Car, Airplane, Walking to work or appointment)
- Communicating (On Phone, On Internet, On Email, In person)
- Working (Office, Home, School, Classes, Meetings)
- Recreational Activities (Playing sports or games, Doing Hobbies, Exercising, Constitutional (Walking – if specified as recreational)
- Leisure Activities (Resting or Napping, Looking out the window, Reading paper, Watching TV (not news), Listening to radio/stereo (either music or unspecified), Surfing the Internet (not news or unspecified))
- Live Information Gathering (News on TV, Radio, Internet, Taped the news)
- Hearing (Screams, Shouts, Explosion, Rumble, Traffic, Sirens, Overhearing conversation)
- Eye-witnessing (Street activity, Police activity, Planes crashing, Towers on fire or collapsing, Pentagon on fire, Picture-taking)
- Helping (Assisting, Escorting, Aiding, Donating Blood)
- Seeking Help (Looking for Medical personnel or govt. official, friends or neighbors for support)
- Other (Enter “1” and add to addendum)
Columns 44-57

Heading: “Question #1 – First Account (# & Type of Incidents Recalled)”

Coding: Within each column, record the # of times any of the incidents are mentioned.

For example, if written, “I woke up, read the paper, and listened to music”, then under the column ‘Awaking’, the entry would be “1”, and under the column ‘Leisure Activities’, the entry would be “2”.

NOTES: It is not necessary to record each entry for a repeated response. For example, the participant wrote, “I woke up and got dressed. After getting dressed, I…” In this case, do not treat the repetition of getting dressed as two entries. In other words, only record DISTINCT entries between AND within the categories.

Recording "0" and "Other":
If a particular coding category does not apply to the response, then enter “0” in the column for that category. If the response in Question #1 does not lend itself to any of the coding selections, then enter a "0" in all columns, except for "Other", where you enter “1” and add the applicable entry(ies) to the addendum list. Because the addendum records unanticipated categories, there is a 2nd column in the addendum to code the # of times that the added category is included in the response. Remember to enter the # of times in this 2nd column for each new category entered.

If the response in Question #1 fits into one or more of the coding selections provided and there are no additional categories to add, then enter a “0” under “Other”, since it is not applicable.

"Not Stated": Additional Note for # & Type of Incidents Recalled:
“Not Stated” is not included in this particular section of Question #1. Simply enter "0" for all of these columns if there is no response at all. Because these columns are meant to reflect any of the narrative provided by the participant, if no response is given, then Column 5 “Question #1 – Not Stated” will suffice to register the absence of response.

Column 57
Heading: “Question #1 – First Account (# & Type of Incidents Recalled – Other)”

Coding: Enter “1” if applicable and add to addendum.

0 = Not applicable

NOTE: Remember to add # of times each “Other” incident is stated in the 2nd of two columns provided in the addendum.
**QUESTION #1 – OVERALL WORD LENGTH**

**NOTE:** THIS WILL BE ENTERED UPON COMPLETION OF ALL OPEN-ENDED CODING FOR ALL SURVEYS.

<table>
<thead>
<tr>
<th>Column 58</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Heading:</strong></td>
<td>“Question #1 – First Account (Overall Word Length)”</td>
</tr>
<tr>
<td><strong>Coding:</strong></td>
<td><strong>Enter actual # of words in Question #1.</strong> [Abbreviations and symbols such as “U.S.”, “etc.”, or “&amp;” may be viewed as one word.]</td>
</tr>
</tbody>
</table>

**NOTE:** You may use the archived typing of the open-ended questions to determine word count. Find the specific question from the selected survey in Microsoft Word. Click on the document. Go to the menu bar at the top of the screen and click on “Tools”. Click on “Word Count”. Enter the # listed by the line “Words”.


**QUESTION #11**

“Did you suffer any personal losses in the attack? If so, please specify.”

**Overview:**
This question (Columns 59-99) comprises 7 sub-categories under which responses may be coded: **Not Stated, None, Life/Injury, Financial Issues, Physical Property, Psychological/Emotional, Other.**

Since multiple responses may apply within some of these categories, each specific listing will be given its own column. Responses not included in these lists will be added to the addendum list under “Other” (Column 99).

<table>
<thead>
<tr>
<th>Column 59</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Heading:</strong></td>
</tr>
<tr>
<td><strong>Coding:</strong></td>
</tr>
<tr>
<td>0 = Not applicable</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Column 60</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Heading:</strong></td>
</tr>
<tr>
<td><strong>Coding:</strong></td>
</tr>
<tr>
<td>0 = If not applicable</td>
</tr>
</tbody>
</table>

**NOTE: This entry may be combined with other entries.**

For example, the participant may write:

“No – just my sanity.”

In this example, you would code for both “None” and for “Peace of Mind/Sanity”. 
Columns 61-98

Headings:
“Question #11 – Personal Loss (Life/Injury)”
“Question #11 – Personal Loss (Financial Issues)”
“Question #11 – Personal Loss (Physical Property)”
“Question #11 – Personal Loss (Psychological/Emotional)”

Coding:
For remaining listings, except “Other” (where coding is only “0” or “1”):

<table>
<thead>
<tr>
<th>Coding</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Not Stated</td>
</tr>
<tr>
<td>1</td>
<td>Stated</td>
</tr>
<tr>
<td>2</td>
<td>Multiple (used when a particular party &amp;/or thing is mentioned more than once (e.g. injury to more than one colleague))</td>
</tr>
</tbody>
</table>

NOTES: DO NOT USE “MULTIPLE” FOR REPETITION.

For instance, if the participant writes:

“I had no clothes, no books, and my cell phone didn’t work.”

In this case, the coding = “2” for “Routine of daily life (e.g. standard conveniences; access to home…) since all the items are distinct.

However, if participant stated:

“I missed work. Besides missing work, my car was damaged.”

Here, the coding = “1” for “Routine of daily life” since missing work is simply repeated and not a response of distinct items within this selection.

The coding selections are as follows:

**Life/Injury** (Columns 61-77)
Spouse/Lover
Parent
Child
Sibling
Parent In-law
Child In-law
Sibling In-law
Close Friend (either when designated as such or when not specific)
Acquaintance Friend (only when designated as such)
Colleague (either when designated as such or when not specific)
Roommate
Teacher
Student
Classmate
Neighbor
Person(s) through someone known
Injury to self
**Financial Issues** (Columns 78-80)
- Job/Income
- Business/Company
- Economic Downturn/Recession

**Physical Property** (Columns 81-83)
- Damage or Loss of home, apartment, personal belongings
  - (Include car, bicycle, etc.)
- Damage or Loss of place of business, school, stores, neighborhood spaces
- Damage or Loss of Monuments (e.g. WTC, Pentagon)

**Psychological/Emotional** (Columns 84-98)
- Well-being of Self (Peace of Mind/Sanity/Distress)
- Well-being of Family/Friends (distress/concern for relatives, friends)
- Well-being of Others Unfamiliar (concern for victims, rescuers, etc.)
- Physical State (e.g. appetite or sleep – either loss, increase, or worry over)
- Concentration (include: distraction, attention span, etc.)
- Sense of security/Complacency (Include: safety of travel, being in public places or skyscrapers)
- Hope or optimism
- Control
- Routine of daily life (e.g. standard conveniences; access to home, work, school, shopping; increased security, changes in travel time, transportation adjustments)
- Innocence
- Faith in God or Religion
- Faith in People or Humanity
- Belief in Government, Nation, or Administration
- The way things were
- Miscellaneous Damages &/or Losses to Other Person(s)
  - (**other than** “Life/Injury” &/or “Well-being”) – e.g. car, home, etc.

**Column 99**
- **Heading:** “Question #11 – Personal Loss (Other)”
- **Coding:** Enter “1” (for single or multiple entries) and add to addendum
  - 0 = Not applicable

**NOTE:** Remember to enter either “1” for "Stated" (single entry) or “2” for "Multiple" (more than one entry for a particular response) in the second addendum column for Question #11.
QUESTION #12

“Did the attack inconvenience your daily activities in some way? If so, please specify.”

Overview:
This question (Columns 100-123) comprises 8 sub-categories: Not Stated, None or No, Physical Property, Health Issues, Financial Issues, Daily Activities, Social Issues, Other. Each selection within these categories will have its own column. Responses not included in the selection list will be coded under “Other” (Column 120) and added to the addendum.

Column 100
Heading: “Question #12 – Inconveniences (Not Stated)”
Coding: 1 = No response given by participant
0 = Not applicable

Column 101
Heading: “Question #12 – Inconveniences (None or No)”
Coding: 1 = If stated as such (e.g. “not that I know of”, “no”, etc.)
0 = If not applicable

NOTE: This entry may be combined with other entries.

For example, the participant may write:

“Not that I know of – unless you consider the traffic congestion during my commute.”

In this example, you would code for both “None” and for “Difficulty in getting around…”

Columns 102-122
Headings: “Question #12 – Inconveniences (Physical Property)”
“Question #12 – Inconveniences (Health Issues)”
“Question #12 – Inconveniences (Financial Issues)”
“Question #12 – Inconveniences (Daily Activities)”
“Question #12 – Inconveniences (Social Issues)”

Coding:

0 = Not Stated
1 = Stated
The coding selections are as follows:

**Physical Property** (Columns 102-106)
- Damage or Loss of home, apartment, personal belongings (e.g. car, bicycle, etc.)
- Damage or Loss of place of business, school, stores or neighborhood spaces
- Relocation &/or Evacuation – Temporary or Permanent (home, work, school, stores)
- Property value reduced (Real Estate, Belongings)
- Buildings closed (e.g. work, school, stores)

**Health Issues** (Columns 107-113)
- Loss of life (Include: writing condolences; attending funerals, wakes, etc.)
- Personal injury (to self, family member, friend, neighbor, or someone you know directly)
- Personal injury (to someone you know indirectly)
- Health hazards (i.e. air or water pollution, toxic fumes, respiratory problems)
- Emotional/Psychological Distress (to self)
- Emotional/Psychological Distress (to others: family member(s), friend(s), neighbor(s), etc.)
- Physical Disturbances (e.g. loss or increase of appetite &/or sleep, nausea)

**Financial Issues** (Columns 114-115)
- Loss of job/income
- Economic downturn/Recession

**Daily Activities** (Columns 116-120)
- Deviation(s) from Regular Routine (do not include “news gathering”)
  - Include: Cancellations
    - meetings, classes, appointments, work
  - Missed appointments
    - work, interviews, classes, meetings, doctor, haircut, etc.
  - Schedule changes
    - temporary or indefinite
    - work, school, personal agenda, scheduled activities, adjusting to idle time
- News gathering (include “excessive”)
- Lack of concentration or focus
- Security restrictions
- Difficulty in getting around (e.g. transportation issues: to and from home, work, school, shopping; increased travel time or traffic; changes to transportation services or accesses)

**Social Issues** (Columns 121-122)
- Political unrest
- Less privacy
Column 123
Heading: “Question #12 – Inconveniences (Other)"

Coding: Enter “1” (for single or multiple entries) and add to addendum.

0 = Not applicable
OPTIMISM VS. PESSIMISM - (2 WEEKS FOLLOWING)

Overview:
This rating (Column 124) is inclusive of ONLY QUESTION 38 and should reflect as accurately as possible the overall impression of optimism versus pessimism expressed by the participant.

DO NOT REFER TO OTHER QUESTIONS FOR THIS RATING.

NOTES:
This rating must reflect the perspective of the participant, not your own opinion of the response. For example, if the participant sees the terrorist attacks as providing a golden opportunity for the U.S. to prove itself the superpower it claims to be, then any mention of going to war and “crushing the enemy” would be considered an optimistic viewpoint.

The rating scale has a range of 1–5.

“0” = No response or "Don't Know", "Uncertain", "Unsure", etc.
Use "0" ONLY when the participant entered no response at all or when the response is exclusively "Don't Know", "Uncertain", "Unsure", etc.

"3" = Lack of bias, balanced duality of bias, or central bias
When the participant's response does not lend itself to any apparent bias or when the response expresses a balance between both optimism and pessimism, then enter "3". "3" would also be used if the response indicates a central point of view.

Column 124
Heading: “Questions #38 – Optimism vs. Pessimism Rating Scale - 2 Weeks Following”

Coding: 1 = Very Pessimistic (Little or no hope for any recovery, resolution, &/or attainment of mentioned goals)
2 = Moderately Pessimistic (Questionable hope for recovery or resolution; questionable feelings about human ability to rise above situation &/or to attain mentioned goals)
3 = Balanced, Central, or Absent Perspective (Riding the fence between positive and negative feelings about people, the government, the situation, the world at large &/or the capability to attain mentioned goals)
4 = Moderately Optimistic (Hopeful of recovery, resolution, &/or attainment of mentioned goals)
5 = Very Optimistic (Belief in recovery, resolution, &/or capability to attain mentioned goals)
0 = No Response entered or response is only "Don't Know", "Uncertain", "Unsure", etc.
QUESTION #38

“In a brief paragraph, describe what the attack meant to you IN THE TWO WEEKS FOLLOWING 9/11.”

Overview:
This question (Columns 125-208) will comprise the following sub-categories:

Not Stated
Don’t Know/Uncertain/Unsure
Emotions/Psychology
Social/Civic Issues
Financial Issues
Policies/Prospects/Security & Freedom Issues
Other

NOTES: As for the coding entries, there are FOUR columns for each selection; however, there are THREE different coding schemes.

REMEMBER TO NOTE THE DIFFERENT CODING SCHEMES.

REMEMBER TO STAY ALERT SO AS TO ENTER DATA CORRECTLY INTO COLUMNS AND ROWS.

Except for "Not Stated", "Don't Know/Uncertain/Unsure", and "Other", each selection within the above-mentioned sub-categories comprise four coding columns:

1) The first column registers, on a scale of 1-5, the degree to which a particular category is applicable to the "subject" of the question being asked -- in this case, "you", or the participant.

2) The second column registers if the category is actually mentioned in the response, in conjunction with the subject (or participant, in this case)

3) The third column registers, on a scale of 1-5, the degree to which a particular category is applicable to any other party besides the participant.

4) The fourth column registers who the "Other Party(ies) Listed" is/are.

NOTE: The first and third columns have the same coding scheme: Rating 1-5
The second column has a different coding scheme: Either 0 or 1
The fourth column has a third type of coding scheme: 0-18
IMPORTANT NOTES:

1) Column #s in worksheets:
Since each category selection comprises four columns, all four columns will have the same column reference #:

For example, the four column #s for “Anger/Madness/Vengeance” are:

<table>
<thead>
<tr>
<th>cm265</th>
<th>cm265</th>
<th>cm265</th>
<th>cm265</th>
</tr>
</thead>
<tbody>
<tr>
<td>oe127</td>
<td>oe127</td>
<td>oe127</td>
<td>oe127</td>
</tr>
</tbody>
</table>

2) Code for the issue/selection mentioned regardless of whether or not the participant states the issue as a reality or a potential situation.

3) Use the 1-5 rating scale for the 1st and 3rd columns of every selection.

4) When there is no response at all to the question, or if the response states exclusively, "Don't Know / Uncertain / Unsure", enter "1" in either of the appropriate columns, and then code "0" for all other cells.

5) Some responses may incorporate parenthetical or rhetorical phrasing that may be disregarded in the coding, such as:

“I think”, “I feel”, “I believe”

Therefore, disregard a “feeling” that is used as more of an introduction to an issue rather than an issue in itself (e.g. “I fear the U.S. economy will suffer.”) In this example, “fear” is parenthetical to the sentiment/issue that follows and so may be disregarded.

6) As long as there is a response other than "Don't Know / Uncertain / Unsure", you will rate accordingly all the columns. This holds true, even if the response does not fit at all into any of the categories. In that case, rate all columns, using the 1-5 rating scale, and then enter "1" in the last column, entitled "Other", and add the new category(ies) to the addendum.

7) If the response or part of the response is within the parameters of the column selection, you may consider that as appropriate to the rating of that category. For example, “I was pissed off…” may be included in the coding for “Anger/Madness/Vengeance”.

8) If a response does not cite a party (e.g. "An act of murder"), then code the fourth column "Other Party(ies) Listed" as "17" ("Unspecified"). However, if the response does not state a party, but is clearly reflective of that of the subject of the question (e.g. "Fear"), then code the rating in the first column for "Subject" (in this case, the participant).

SEE NEXT PAGE FOR ADDITIONAL NOTES:
9) If a grouping of phrases/sentences in the response combine to formulate a single issue, you do not have to code for each portion of that grouping. You may, instead, hone in on the primary issue/theme at hand. For example, if written, "I believe the mid-east crisis is one big diversionary tactic on the part of the U.S. government -- I think the administration is trying to put the attention elsewhere." Here, both parts are basically saying the same thing: that "Misuse of Power" applies to the U.S. government. Therefore, it is unnecessary to code for each phrase.

On the other-hand, a single response may lend itself to various angles of meaning. The same sentence above might have concluded with "...so that Americans are powerless." In this case you would also code under the column including "Powerlessness" with the party being "Americans".

Of course, even though phrases or sentences may combine into a single issue, code for all identifiable issues included in the response, as a whole.

10) If more than one column seems to apply to the same issue, then you may code that issue in those various columns. If, however, one of the columns truly seems to capture more definitively the essence of the issue, then you may code for the particular column that is more apt.

Of course, if an issue applies to none of the category/columns, then enter under "Other" and add the new category to the addendum.

11) Remember to look through the entire list of definitions included within a category/column (e.g. "Emotional Vulnerability / Helplessness / Powerlessness / Loss of Control / Uncertainty (of future)"). In this example, although there is a connection between the definitions within the category, there may be instances when the issue stated in the response applies to only one of the definitions. If that were the case, you would still code for that category.

12) Remember that the rating scale in the first and third columns relates to the designation of the party to whom the issue is applicable, NOT to the party from whose viewpoint the issue originates. For example, "There is a new era of history" would mean the party is "unspecified". Although the viewpoint is coming from the participant, the party to whom the issue applies is left unstated. However, if it is written, "NYC has entered a new era", then the party becomes "NYC/New Yorkers".

13) When in doubt, highlight the cell in the spreadsheet and ASK. If either Brett or Robert is not around, then highlight and move on to the next selection.

SEE NEXT PAGE FOR ADDITIONAL NOTES:
14) “Other/Multiple”, “Other” & Addendum

In the main coding worksheet:

If a category is applicable to only one other party, besides the subject (who is, in this case, the participant), then enter, in the third column, the single rating for that other party. In the fourth column, enter "18" for the selection "Other/Multiple". Record in the addendum both the party and the 1-5 rating entered from the third column in the main coding worksheet.

If the category is applicable to multiple parties besides the subject (who is, in this case, the participant) then enter, in the third column, the averaged rating for all the other parties combined. In the fourth column, enter "18" for the selection "Other/Multiple". Record in the addendum, on separate rows, each party to which this category applies. Remember to enter, in parentheses, the total number of entries made for that category, in that survey. In the rating column on the addendum worksheet, record the applicable rating for each party listed.

For example, the participant wrote:

"An atmosphere of fear among the elderly."

<table>
<thead>
<tr>
<th>Survey ID</th>
<th>Subject ID</th>
<th>Fear (Rating applicable to Subject)</th>
<th>Fear (Category Listed for Subject)</th>
<th>Fear (Rating applicable to Other Party)</th>
<th>Fear (Listing of Other Party)</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSU001B</td>
<td>WEST-SEA</td>
<td>1</td>
<td>0</td>
<td>5 (Single Rating for this other party)</td>
<td>18</td>
</tr>
</tbody>
</table>

For example, the participant wrote,

“Residents of DC are more fearful, but those of NYC are more so.”

<table>
<thead>
<tr>
<th>Survey ID</th>
<th>Subject ID</th>
<th>Fear (Rating applicable to Subject)</th>
<th>Fear (Category Listed for Subject)</th>
<th>Fear (Rating applicable to Other Party)</th>
<th>Fear (Listing of Other Party)</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSU001B</td>
<td>WEST-SEA</td>
<td>1</td>
<td>0</td>
<td>4 (Averaged Rating for NYC &amp; DC)</td>
<td>18</td>
</tr>
</tbody>
</table>
In the addendum:

I. If only one party applies to "Other/Multiple":
   If there is only one party to which the selection for "Other/Multiple" applies under the column for "Other Party Listed", follow these steps:

   a) Enter the Survey ID and Subject ID on the applicable row.
   b) Enter the oe-Column # (e.g. "Fear" = oe130).
   c) Enter the name/title of the party mentioned in the response.
   d) Place a "(1)" alongside the entry in the addendum, to signify that only one entry was made for that category, in that survey.
   e) Enter the same rating from the 1-5 scale that is shown in the main coding worksheet for the "Other Party".

   For example, the participant wrote:

   "An atmosphere of fear among the elderly."

<table>
<thead>
<tr>
<th>Survey ID</th>
<th>Subject ID</th>
<th>Other/Multiple oe Column #</th>
<th>Other/Multiple Listed Party</th>
<th>Other/Multiple Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSU001B</td>
<td>WEST-SEA</td>
<td>oe130</td>
<td>The Elderly (1)</td>
<td>5</td>
</tr>
</tbody>
</table>

II. If multiple parties apply to "Other/Multiple":
   If there are multiple parties to which the selection "Other/Multiple" applies under the column "Other Party Listed", follow these steps:

   a) Enter the Survey ID and Subject ID on each applicable row where you make an entry (use a separate row for each party entered).
   b) Enter the oe-Column # (e.g. "Fear" = oe130).
   c) Enter the name/title of each party mentioned in the response.
   d) Enter, in parentheses, the total number of entries for that oe-column #, in that survey, so as to signify that more than one entry was made.
   e) Instead of using the averaged rating from the main coding worksheet, now enter the individual rating, for each party.

   For example, the participant wrote,

   “Residents of DC are more fearful, but those of NYC are more so.”

<table>
<thead>
<tr>
<th>Survey ID</th>
<th>Subject ID</th>
<th>Other/Multiple oe Column #</th>
<th>Other/Multiple Party</th>
<th>Other/Multiple Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSU001B</td>
<td>WEST-SEA</td>
<td>oe130</td>
<td>DC Residents (2)</td>
<td>3</td>
</tr>
<tr>
<td>NSU001B</td>
<td>WEST-SEA</td>
<td>oe130</td>
<td>NYC Residents (2)</td>
<td>5</td>
</tr>
</tbody>
</table>

   Again, be sure to include the Survey ID and Subject ID for each row.
III. If addendum entry is applicable to the column "Other":

If one or more issues of a response do not fit into any of the category selections provided:

a) Enter "1" in the column "Other", on the main coding worksheet
b) In the addendum worksheet, add the new category(ies) to the addendum in the **appropriate column** for "Other" (each should have its own row)
c) In the next column, enter the rating as it applies to the subject
d) In the third column, enter the rating as it applies to the other party(ies)
e) In the fourth column, enter the coding to identify the other party(ies)
f) The fifth and sixth columns only pertain to when the entries for other parties are "Other/Multiple" or "18". In this case, the fifth column will distinguish what the "Other/Multiple" party(ies) are, and the sixth column will record the ratings of 1-5 accordingly.

**“Not Stated” & “Don’t Know/Uncertain/Unsure”**

These two columns (Columns 125 & 126), appearing at the beginning of Question 38, reflect those participants who either entered no response at all, or who entered **only** a response of “Don’t know”, “Uncertain”, or “Unsure”.

**Column 125**
Headings: “Question 38 – Personal Meaning - 2 Weeks Following 9/11 (Not Stated)”

Coding: 1 = No response given by participant (Enter "0" for all other cells)
0 = Not applicable

**Column 126**
Headings: “Question 38 - Personal Meaning - 2 Weeks Following 9/11 (Don’t Know/Uncertain/Unsure)”

Coding: 1 = If stated as the **ONLY** response (Enter "0" for all other cells)
0 = If not applicable
**Columns 127-207**

**Headings:**

- “Question 38–Personal Meaning (Emotions/Psychology)-Subject Rating"
- “Question 38–Personal Meaning (Social/Civic Issues)-Other Party Rating"
- “Question 38–Personal Meaning (Financial Issues)-Other Party Listed"
- “Question 38–Personal Meaning (Policies/Prospects/Security & Freedom Issues)-Other Party Listed"

**Overview:**

There are four columns for each selection provided in the coding. (See page 27 for the coding definition of each column.)

**Coding:**

For the **FIRST** and **THIRD** columns in each selection:

1 - 5 Rating Scale

(Do Not use "0" rating except if no response is given at all or answer is stated exclusively as "Don't Know / Uncertain / Unsure"

**First Column:** Category rating as it applies to "Subject"
(in this question, the participant)
(Include if response is simply a statement with no identifiable party referenced.)

**Third Column:** Category rating as it applies to "Other Party(ies)"
(other than the subject of the question)

| 1 = Not at all |
| 2 = Very Little |
| 3 = Moderately |
| 4 = Significantly |
| 5 = Extremely |

**Coding:**

For the **SECOND column in each selection**:

0 = Category is **NOT** mentioned in conjunction with the subject
(in this case, the participant)
1 = Category **IS** mentioned in conjunction with the subject
Coding: For the FOURTH column in each selection:
(To identify "Other Party(ies)" listed)

NOTE:
If the party is general and cannot be contextualized, then enter the appropriate literal coding (e.g. "Everyone is becoming bigoted" would be coded as "6" for "Everyone").

If the party has context beyond the literal coding, then code for the more appropriate party (e.g. "in NYC, everyone is in a daze."). Here, "everyone" more aptly applies to people in NYC, and so you may code as "2" - "NYC/New Yorkers".

If both general and contextual, code as "18" - "Multiple" (e.g. "An attack on the U.S. Govt. could happen anytime and we are not always prepared."). The issue "Dangerous &/or Precarious Climate" involves "U.S. Govt." and "We". "We" probably does not refer to U.S. Govt., but to U.S. citizens. Therefore, code as "Multiple" and enter the averaged 1 - 5 rating for all parties. Then, in the addendum, enter each party ("4" for "U.S. Govt", "3" for "U.S. Citizens", and "7" for "We") along with the respective 1 - 5 rating for each, and include the total number of parties beside each entry (in this case, "(3)").

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>= Not Applicable</td>
</tr>
<tr>
<td>1</td>
<td>= Participant (ONLY USED FOR 1ST ROUND - Q39 &amp; Q40)</td>
</tr>
<tr>
<td>2</td>
<td>= NYC/New Yorkers</td>
</tr>
<tr>
<td>3</td>
<td>= Washington, DC/DC Residents</td>
</tr>
<tr>
<td>4</td>
<td>= U.S. Govt/Administration/Bush, et al. (only when specified)</td>
</tr>
<tr>
<td>5</td>
<td>= U.S./America (unspecified), U.S. Citizens/Americans</td>
</tr>
</tbody>
</table>
| 6 | = “World at large”, “ Humanity” "Everyone" (unspecified)"
   | (if mentioned or strongly inferred from context) |
| 7 | = “We”, “Us”, “Our”, “Community”, “Family”, “Partner/Spouse”,
   | “Neighborhood/Neighbors” (stated as such or in a way that
   | implies inclusion of participant within general grouping) |
| 8 | = “Others”, “They”, “Them”, “Some”, “Individuals”, “People”,
   | “Many” (stated as such or in a way that implies exclusion of
   | participant within general grouping) |
| 9 | = Arabs, Muslims, Arab or Muslim World/Community
   | (not Palestine) |
|10 | = Terrorists, Al Qaeda, &/or those involved in attacks |
|11 | = Afghanistan/Afghans |
|12 | = Iraq/Iraqis |
|13 | = Palestine/Palestinians |
|14 | = Israel/Israelis |
|15 | = Victims, Less Fortunate |
|16 | = Rescue Workers |
|17 | = “IT”, “you”, or party unspecified |
|18 | = Other/Multiple (a single party not listed above, or a combination
   | of multiple parties to which the column selection applies)
   | (Add the single party or EACH of the multiple parties to
   | the addendum. Enter rating in the appropriate column.) |

***MAKE SURE to enter data into appropriate columns and rows***
The coding selections are as follows:

**Emotions/Psychology** (Columns 127-146)
Anger/Madness/Emotionally Vengeful
Hatred
Sadness (not philosophical as in “Sad Lesson”)/Upset/Mournful/Pained/
   Grief-stricken
Fear/Scared/Fright
Confusion
Frustration
Shock/Speechlessness/Disbelief/Amazement/Horror/Numbness/Dazed
Nausea/Sickened
Emotional Violation/Emotional Assault/Distraught/
   Emotional Devastation/Emotionally Overwhelmed
Embarrassment/Humiliation/Shame or Ashamed (not “Shameful Act”)
Anxiety/Worry/Panic/Fretfulness/Nervousness/Tension/Being On-Edge/
   Distress/Feeling Unnerved
Paranoia/Wariness/Cautions/Carefulness/General Suspicion
Emotional Vulnerability/Helplessness/Powerlessness/
   Loss of Control/Uncertainty (of future)
Hopefulness/Faith/Belief/Prayerfulness
Introspection/Contemplation/Reflection (when figured as an issue)
Change of Being &/or General Well-being – **Positive**
   (Include: Identity/Values/Life/Emotion/Psychology/Spirituality)
   (e.g. renewed appreciation for life, friends, & family)
Change of Being &/or General Well-being – **Negative**
   (Include: Identity/Values/Life/Emotion/Psychology/Spirituality)
   (e.g. loss of concern for anything, cynicism, jadedness)
Change of Being &/or General Well-being – **Neutral or Unspecified**
   (Include: Identity/Values/Life/Emotion/Psychology/Spirituality)
   (e.g. perspective unspecified – “I’ll have a different outlook now”)
Psychosomatic &/or Physical Symptom(s)/Disturbance(s)
   (e.g. Loss or Increase of Appetite/Sleep, Inability to concentrate)
Loss of Innocence/Desire for the way things were
Social/Civic Issues (Columns 147-179)
Need for contact or connection (social, spiritual, familial)
Patriotism/Nationalism/Territorialism/Defensiveness/Protectiveness/
Re-Awakening of national values
Fervor of Anti-Terrorism
Reassessment/Questioning of national values
Significant Hurdles to Confront (Include: Hard decisions or dilemmas)
Bigotry/Profiling/Prejudice towards Arabs/Muslims/Mid-Easterners
(excluding Israel) Can include when referencing terrorists involved
Bigotry/Profiling/Prejudice towards Whites/Westerners/Americans/
Europeans (if noted in relation to people -- for way of life/politics of
Anti-Americanism/Anti-Westernism, see selection below)
Bigotry/Profiling/Prejudice - other or unspecified
Pride by…(NOT “patriotism” or “hubris”: for those, see “Patriotism”
or “Posturing”)
Sympathy/Empathy/Support
Better Human Relations (e.g. Spirit of community, Unity, Loyalty,
Helping one another, Altruism, Kindness, Civility, Open-mindedness,
New-found appreciation of citizens or rescuers, with the exclusion of
"Pride" when stated as such -- see prior category)
Worse Human Relations (e.g. Polarization, Divisiveness, Antagonism,
Xenophobia, Misanthropy, Suspiciousness of others, with the exclusion
of "Bigotry/Profiling" when stated as such -- see prior category)
Imbalance of Power &/or Wealth (e.g. U.S. domination)
Dangerous &/or Precarious Climate / Wake-up call from complacency /
Recognition of false sense of security (Threat to peace, Unsafe
atmosphere, Vulnerability of Defense, Loss of sense of security,
Transient &/or temporary positive social &/or political atmosphere
New Era of History/New Kind of Confrontation/New Type of War
Political &/or Social Posturing/Grandstanding/Histrionics/Jingoism/
Arrogance/Short-sightedness/Hubris
Loss of life/Casualties
Loss of &/or Attack (literal or figurative) on symbols, monuments
(e.g. WTC, Pentagon), or on Way of Life (e.g. Anti-Americanism/
Anti-Westernism -- if noted in relation to politics/ideology
-- for people, see "Bigotry…")
Diminished Agencies (e.g. NYPD, NYFD, CIA, FBI)
Inconvenience in daily life &/or routine
Misuse or Corruption of Religion &/or Faith (include Islamic religion)
Misuse of Power
Use of Means of Mass Destruction (Chemical, Biological, Nuclear,
Atomic)
Intention &/or Action of Destruction/evil/Violence/Vengeance/Violation
Philosophical attributes: Human nature gone awry/Man’s inhumanity to
man/Lesson that is Meaningless, Tragic, Sad, Shameful
More Terrorist Events/Attacks (when specified or strongly inferenced)
Possibility/Probability of World War (Include WWII)

SEE NEXT PAGE FOR ADDITIONAL SOCIAL/CIVIC ISSUES
Promise of U.S. Future/Stature/Recovery (if stated or strongly inferred)
Promise of NYC Future/Stature/Recovery (if stated or strongly inferred)
Promise of DC Future/Stature/Recovery (if stated or strongly inferred)
Promise of World Future/Stature/Recovery (if stated or strongly inferred)
No Resolution &/or Recovery/Unending Situation (if stated generally)

Financial Issues (Columns 180-183)
Financial or Economic Well-being &/or Recovery – **Positive**
Financial or Economic Well-being &/or Recovery – **Negative**
   (include Loss of Business, Income, Work, Threat to job security &/or market, Destruction of physical property)
Financial or Economic Well-being &/or Recovery – **Unsure or Neutral**
Setback in travel industry (airlines, tourism)

Policies/Prospects/Security & Freedom Issues (Columns 184-207)
Adequacy of Security
Need to Improve/Enhance Security
Adequacy of Intelligence
Need to Improve/Enhance Intelligence
Effective Prevention of 9/11 attack
Effective Response to 9/11 attack
Importance &/or Value of preserving freedoms or liberties
Sacrifice of freedoms or liberties/Invasion of privacy/More surveillance
Balancing Security & Freedom
Restriction &/or Reduction of Immigration
Improve Foreign Aid
Improve Foreign Relations/Diplomacy (with Arab World/Nations)
Improve Foreign Relations/Diplomacy (with Parties Unspecified)
Lessen relations with Arab World/Nations
Target Iraq (inclusive of any means)
Remove Hussein (inclusive of any means)
Support for Israel (inclusive of any means)
Support for Palestine (inclusive of any means)
Address/Resolve Israeli/Palestinian/"Mid-east" Conflict
Remove Arafat (inclusive of any means)
Isolationism (include partial or full removal of association with or presence from conflict regions &/or from foreign affairs, in general)
Use of Military Retaliation/War/Retribution/Fighting/Military Strikes
Use of Trade/Financial Embargo
Use of Judicial System

**Column 208**

Headings: “Question #38 – Personal Meaning (Other)”

Coding: Used when none of the provided selections apply to all or part of response.

Enter “1” (for single or multiple entries) and add to addendum

0 = Not applicable
QUESTION #39

“IN THE TWO WEEKS FOLLOWING 9/11, what was your greatest concern as a result of the attack?”

Overview:
This question (Columns 209-277) comprises coding specific to the prior “concerns” expressed ONLY from the participant’s point of view.

The list of sub-categories is as follows: Not Stated, None, Don’t Know/Uncertain/Unsure, Emotional/Psychological, Social/Civic, Financial, Political, Other.

NOTES: Record only that the specific selection was mentioned, no matter how many times. In other words, even if multiple responses fall under one selection, mark only a “1” for “Stated”. For example:

“I am concerned about more U.S. people dying. I worry that innocent civilians will be killed in Afghanistan.”

Even though the quote shows more than one entry that would come under “Loss of Life/Casualties”, you will enter only a “1” in this column.

Make sure to enter responses as “Stated” under any and all columns that apply. For example, had the quote above ended with the following additional sentence,

“But taking no action is not an option.”

then, in addition to entering a “1” under “Loss of Life/Casualties”, you would have also entered a “1” under “No resolution to situation without repercussions”.

Any responses not included in the coding selections provided will be entered as a “1” under the column “Other” and then the response(s) will be added to the addendum list. DON'T FORGET TO INCLUDE, IN PARENTHESES BESIDE THE ENTRIES, THE TOTAL # OF ADDENDUM ENTRIES FOR THIS QUESTION, FOR EACH PARTICIPANT.
<table>
<thead>
<tr>
<th>Column 209</th>
<th>“Question #39 – Greatest Concern (Not Stated)”</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coding:</td>
<td>1 = No response given by participant</td>
</tr>
<tr>
<td></td>
<td>0 = Not applicable</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Column 210</th>
<th>“Question #39 – Greatest Concern (None)”</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coding:</td>
<td>1 = If stated as such (e.g. “not that I know of”, “no”, etc.)</td>
</tr>
<tr>
<td></td>
<td>0 = If not applicable</td>
</tr>
</tbody>
</table>

**NOTE:** This entry may be combined with other entries.

For example, the participant may write:

“No – other than my lack of concentration.”

In this example, code for both “None” and “Inability to Concentrate…”

<table>
<thead>
<tr>
<th>Column 211</th>
<th>“Question #39 – Greatest Concern (Don’t Know/Uncertain/Unsure)”</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coding:</td>
<td>1 = If stated as the <strong>ONLY</strong> response</td>
</tr>
<tr>
<td></td>
<td>0 = If not applicable</td>
</tr>
</tbody>
</table>

**Columns 212-276**

| Headings:                                      | “Question #39 – Greatest Concern (Emotional/Psychological)” |
|                                                | “Question #39 – Greatest Concern (Social/Civic)”             |
|                                                | “Question #39 – Greatest Concern (Financial)”                 |
|                                                | “Question #39 – Greatest Concern (Political)”                 |

| Coding:                                        | 0 = Not Stated                                               |
|                                                | 1 = Stated                                                  |


The coding selections are as follows:

**Emotional/Psychological** (Columns 212-219)
- Well-being of Self (Emotional/Psychological/Physical/Spiritual)
- Well-being of Family/Friends (Emotional/Psychological/Physical/Spiritual)
- Well-being of Those directly affected (e.g. the victims, rescuers, families)
  (Emotional/Psychological/Physical/Spiritual)
- Inability to Concentrate or function (include: distraction, attention span)
- Sense of security/Dangerous atmosphere (Include: safety of travel, being in public places or skyscrapers)
- Control over personal life or affairs
- Loss of innocence/the way things were
- Loss of hope/faith/religion

**Social/Civic** (Columns 220-235)
- Worse Human Relations/Social Climate **in NYC** (Polarization, Divisiveness, Antagonism, Suspiciousness of others, Xenophobia)
- Worse Human Relations/Social Climate **in DC** (see prior inclusions)
- Worse Human Relations/Social Climate **in U.S.** (see prior inclusions)
- Worse Human Relations/Social Climate **in World at Large** (see prior inclusions)
- Worse Human Relations/Social Climate – **Unspecified** (see prior inclusions)
- Bigotry/Profiling towards Muslims, Arabs
- Inconveniences/Interruptions/Changes to Routine of daily life
  (e.g. standard conveniences; access to home, work, school, shopping; security checks, changes in travel time, transportation adjustments)
- Transient &/or temporary positive social &/or political atmosphere
  (within NYC, DC, or U.S.)
- Political &/or Social Posturing/Grandstanding/Histrionics/Jingoism/
  Arrogance/Short-sightedness/Hubris/Flag-waving by U.S. or the West
- Loss of life/Casualties
- Loss of &/or Attack on other American, Western, NYC symbols or monuments
- Diminished Agencies (e.g. NYPD, NYFD, CIA, FBI)
- Health hazards (e.g. air/water pollution, toxic fumes, respiratory problems)
- Misuse or Corruption of Religion &/or Faith (include Islamic religion)
- Loss of human values/principles/morals
- Re-assessing/Educating/Bettering ourselves &/or our values
  (U.S. or Western)
Financial (Columns 236-248)
Loss of Job/Income
Loss &/or Damage of Home or Real Estate Property
Other Personal financial setbacks (include: Loss of business (e.g. clients),
Work days, Threat to job security &/or market, Destruction &/or
damage of belongings (not home, real estate), Reduced property value)
Economic setbacks or Recession for NYC (above inclusions)
Economic setbacks or Recession for DC (above inclusions)
Economic setbacks or Recession for U.S. (above inclusions)
Economic setbacks or Recession for World at Large (above inclusions)
Economic downturn &/or Recession – Unspecified (above inclusions)
Setback in Travel industry for NYC (include airlines, tourism)
Setback in Travel industry for DC (include airlines, tourism)
Setback in Travel industry for U.S. (include airlines, tourism)
Setback in Travel industry for World at Large (include airlines, tourism)
Setback in Travel industry – Unspecified (include airlines, tourism)

Political (Columns 249-276)
Nothing will resolve the present situation
No resolution to situation without repercussions
World War (include WWIII, if specified)
War (not World War)/Retribution/Fighting/Military Strikes
More Terrorism (when specified as such)
Hatred towards U.S., the West, Capitalism, American values or way of life
Use of Means of Mass Destruction/Enhancement of Weaponry (Chemical,
Biological, Nuclear, Atomic)
Misuse &/or Corruption of Power
Imbalance of Global Wealth & Power
Loss or Invasion of Privacy, Greater Security Restrictions or Surveillance/
Sacrifice &/or Lessening of Freedoms/Liberties
Balancing Security and Freedom
Inadequacy to implement better security
Inability to enact effective revenge on culprits (locate, bring to trial, kill)
Restriction &/or reduction of Immigration
Inadequate controls over immigration
U.S. Foreign Relations &/or Diplomacy (Ineffective or Worsening)
U.S. Support of Israel (Repercussions current &/or projected)
U.S. Support of Israel (Not enough)
U.S. Support of Palestine (Repercussions current &/or projected)
U.S. Support of Palestine (Not enough)
Need to confront/focus on resolving Israel/Palestine/”Mid-east” conflict
Political/Social situation of NYC (include: unrest &/or instability,
resolution &/or recovery, hurdles to face, uncertainty of future)
Political/Social situation of U.S. (above inclusions)
Political/Social situation of Afghanistan (above inclusions &/or rebuild)
Political/Social situation of World at Large (above inclusions)
Political/Social situation – Unspecified (see above inclusions)
Dependency on Foreign or Arab Oil
Threat of &/or War with Iraq
Column 277
Heading: “Question #39 – Greatest Concern (Other)”

Coding: Enter “1” (for single or multiple entries) and add to addendum.

0 = Not applicable

QUESTION #40

“IN THE TWO WEEKS FOLLOWING 9/11, how did you think the United States should have responded to the attack?”

Overview:
This question (Columns 278-329) comprises 7 sub-categories: Not Stated, U.S. Should Not Respond, Strategy, Domestic Issues, Foreign Policies, Justice Issues, Other.

NOTES:
For this question, record only that the specific selection was mentioned, no matter how many times. In other words, even if multiple responses seem to fall under one specific selection, you will mark only a “1” for “Stated”. For example:

“I believe we need greater security in our country. We need to provide more video cameras in airports. We need to assign more baggage checking devices. We need to employ more police on the streets.”

Even though the quote shows multiple entries that would come under the heading “Higher Security – General”, you will enter only a “1” under this column.

Make sure to enter responses as “Stated” under any and all columns that apply. For example, if the quote above had ended with the following additional sentence,

“But all security measures should not preclude our rights to privacy.”

then, in addition to “Higher Security – General”, you would also enter a “1” under the column “Balance Security with Freedom”.

Any responses not included in the coding selections provided will be entered as a “1” under the column “Other” and then the response(s) will be added to the addendum list. DON'T FORGET TO INCLUDE, IN PARENTHESES BESIDE THE ENTRIES, THE TOTAL # OF ADDENDUM ENTRIES FOR THIS QUESTION, FOR EACH PARTICIPANT.
**Column 278**
Heading: “Question #40 – U.S. Response (Not Stated)”
Coding: 1 = No response given by participant
0 = Not applicable

**Column 279**
Heading: “Question #40 – U.S. Response (U.S. Should Not Respond)”
Coding: 1 = If stated **as such** (include variations such as, “No response”, “By doing nothing”, etc.)
0 = Not applicable

**NOTE: This entry may be combined with other entries.**

For example, the participant wrote:

“By taking no action, except through international tribunal.”

In this example, code “1” for both “U.S. Should Not Respond” and for “Proceed through international court”.

**Columns 280-328**
Headings: “Question #40 – U.S. Response (Strategy)”
“Question #40 – U.S. Response (Domestic Issues)”
“Question #40 – U.S. Response (Foreign Policies)”
“Question #40 – U.S. Response (Justice Issues)”

Coding:

| 0 = Not Stated |
| 1 = Stated     |
The coding selections are as follows:

**Strategy** (Columns 280-302)
World War (include WWIII, if specified)
Destroy/Attack/Bomb/Fight all terrorist groups
Destroy/Attack/Bomb/Fight terrorist groups involved (unspecified)
Destroy/Attack/Bomb/Fight those involved (unspecified affiliation)
Destroy/Attack/Bomb/Fight bin Laden, Al Qaeda, &/or his network/followers (include: those who fund him, his network, or Al Qaeda)
Destroy/Attack/Bomb/Fight countries, nations involved (include those that harbor terrorists)
Destroy/Attack/Bomb/Fight Afghanistan (only when specified)
Destroy/Attack/Bomb/Fight Iraq
Avoid killing innocent people, civilians (only when specified)
Assassinate key terrorist figures, leaders, &/or heads of state who support terrorism (Unspecified)
Overthrow leaders of countries that support terrorism (Unspecified)
Remove Hussein (inclusive of any means)
Remove Arafat (inclusive of any means)
Large-scale/Broad/Overt military operation (include “war”, but not “world war”)
Small-scale/Limited/Covert military operation (e.g. special armed forces, targeted bombings)
No military action or force (inclusive of any of the above means and only when stated as such)
Non-military punishment of those funding terrorism (e.g. trade embargoes, freezing of accounts)
Use of Intelligence
Use of Intelligence more than force
Immediate response
Delayed response
Conscientious/Thoughtful/Careful response
Study &/or Learn from Israel’s tactics

**Domestic Issues** (Columns 303-310)
Balance security with freedom
Higher Security – General (include airport surveillance)
Increase defense (include budget/spending/size of military/development of weaponry)
Introspection/Contemplation into causes or our role &/or responsibility
Reform/Enhance Intelligence (Include: CIA/FBI, new or improved technology)
Attend to national healing
Create new agency(ies) &/or cabinet position(s) to fight terrorism
Stricter &/or more vigilant Immigration (include reduction, restriction, or deportation)
**Foreign Policies** (Columns 311-325)
Work with international community/Create global coalition
Resolve inequities in global politics &/or economics
Provide foreign aid
Rebuild/Help/Educate Afghanistan (only when specified)
Stop Arab world from inciting Palestinian unrest
Address or Resolve Israel/Palestine conflict (include “Mid-east” conflict)
Reduce or remove presence from or interaction with Israel/Palestine/“Mid-east” conflict
Lesson or Abandon support for Israel
Greaten support for Israel
Lessen relations with Palestine
Greaten support for Palestine
Reduce or remove presence from or interaction with Arab countries
Enhance interaction with Arab countries
Adopt isolationist policy – either Overall or Unspecified (include: reduction &/or removal of U.S. presence in foreign affairs or from conflict regions)
Lessen dependency on or support for foreign or Arab oil/Search for alternative domestic energy resources

**Justice Issues** (Columns 326-328)
Bring to trial bin Laden &/or his network/followers (include: Al Qaeda, any collaborators or funders)
Bring to trial those involved (unspecified)
Proceed through international court

**Column 329**
Heading: “Question #40 – U.S. Response (Other)”

Coding: Enter “1” (for single or multiple entries) and add to addendum.

0 = Not applicable
OPTIMISM VS. PESSIMISM - (CURRENT)

Overview:
This rating (Column 330) is inclusive of ONLY QUESTION 52 and should reflect as accurately as possible the overall impression of optimism versus pessimism expressed by the participant.

DO NOT REFER TO OTHER QUESTIONS FOR THIS RATING.

NOTES: This rating must reflect the perspective of the participant, not your own opinion of the response. For example, if the participant sees the terrorist attacks as providing a golden opportunity for the U.S. to prove itself the superpower it claims to be, then any mention of going to war and “crushing the enemy” would be considered an optimistic viewpoint.

The rating scale has a range of 1–5.

“0” = No response or "Don't Know", "Uncertain", "Unsure", etc. Use "0" ONLY when the participant entered no response at all or when the response is exclusively "Don't Know", "Uncertain", "Unsure", etc.

"3" = Lack of bias, balanced duality of bias, or central bias
When the participant's response does not lend itself to any apparent bias or when the response expresses a balance between both optimism and pessimism, then enter "3". "3" would also be used if the response indicates a central point of view.

Column 124
Heading: “Questions #52 – Optimism vs. Pessimism Rating Scale - 2 Weeks Following”

Coding: 1 = Very Pessimistic (Little or no hope for any recovery, resolution, &/or attainment of mentioned goals)
2 = Moderately Pessimistic (Questionable hope for recovery or resolution; questionable feelings about human ability to rise above situation &/or to attain mentioned goals)
3 = Balanced, Central, or Absent Perspective (Riding the fence between positive and negative feelings about people, the government, the situation, the world at large &/or the capability to attain mentioned goals)
4 = Moderately Optimistic (Hopeful of recovery, resolution, &/or attainment of mentioned goals)
5 = Very Optimistic (Belief in recovery, resolution, &/or capability to attain mentioned goals)
0 = No Response entered or response is only "Don't Know", "Uncertain", "Unsure", etc.
QUESTION #52

“In a brief paragraph, describe what the attack CURRENTLY means to you.”

Overview:
This question (Columns 331-414) will comprise the following sub-categories:

Not Stated
Don’t Know/Uncertain/Unsure
Emotions/Psychology
Social/Civic Issues
Financial Issues
Policies/Prospects/Security & Freedom Issues
Other

NOTES: As for the coding entries, there are FOUR columns for each selection; however, there are THREE different coding schemes.

REMEMBER TO NOTE THE DIFFERENT CODING SCHEMES.

REMEMBER TO STAY ALERT SO AS TO ENTER DATA CORRECTLY INTO COLUMNS AND ROWS.

Except for "Not Stated", "Don't Know/Uncertain/Unsure", and "Other", each selection within the above-mentioned sub-categories comprise four coding columns:

1) The first column registers, on a scale of 1-5, the degree to which a particular category is applicable to the "subject" of the question being asked -- in this case, "you", or the participant.

2) The second column registers if the category is actually mentioned in the response, in conjunction with the subject (or participant, in this case)

3) The third column registers, on a scale of 1-5, the degree to which a particular category is applicable to any other party besides the participant.

4) The fourth column registers who the "Other Party(ies) Listed" is/are.

NOTE: The first and third columns have the same coding scheme: Rating 1-5

The second column has a different coding scheme: Either 0 or 1

The fourth column has a third type of coding scheme: 0-18
IMPORTANT NOTES:

1) Column #s in worksheets:
Since each category selection comprises four columns, all four columns will have the same column reference #:

For example, the four column #s for “Anger/Madness/Vengeance” are:

<table>
<thead>
<tr>
<th>cm504</th>
<th>cm504</th>
<th>cm504</th>
<th>cm504</th>
</tr>
</thead>
<tbody>
<tr>
<td>oe333</td>
<td>oe333</td>
<td>oe333</td>
<td>oe333</td>
</tr>
</tbody>
</table>

2) Code for the issue/selection mentioned regardless of whether or not the participant states the issue as a reality or a potential situation.

3) Use the 1-5 rating scale for the 1\textsuperscript{st} and 3\textsuperscript{rd} columns of every selection.

4) When there is no response at all to the question, or if the response states exclusively, "Don't Know / Uncertain / Unsure", enter "1" in either of the appropriate columns, and then code "0" for all other cells.

5) Some responses may incorporate parenthetical or rhetorical phrasing that may be disregarded in the coding, such as:

   “I think”, “I feel”, “I believe”

Therefore, disregard a “feeling” that is used as more of an introduction to an issue rather than an issue in itself (e.g. “I fear the U.S. economy will suffer.”) In this example, “fear” is parenthetical to the sentiment/issue that follows and so may be disregarded.

6) As long as there is a response other than "Don't Know / Uncertain / Unsure", you will rate accordingly all the columns. This holds true, even if the response does not fit at all into any of the categories. In that case, rate all columns, using the 1-5 rating scale, and then enter "1" in the last column, entitled "Other", and add the new category(ies) to the addendum.

7) If the response or part of the response is within the parameters of the column selection, you may consider that as appropriate to the rating of that category. For example, “I was pissed off...” may be included in the coding for “Anger/Madness/Vengeance”.

8) If a response does not cite a party (e.g. "An act of murder"), then code the fourth column "Other Party(ies) Listed" as "17" ("Unspecified"). However, if the response does not state a party, but is clearly reflective of that of the subject of the question (e.g. "Fear"), then code the rating in the first column for "Subject" (in this case, the participant).

SEE NEXT PAGE FOR ADDITIONAL NOTES:
9) If a grouping of phrases/sentences in the response combine to formulate a single issue, you do not have to code for each portion of that grouping. You may, instead, hone in on the primary issue/theme at hand. For example, if written, "I believe the mid-east crisis is one big diversionary tactic on the part of the U.S. government -- I think the administration is trying to put the attention elsewhere." Here, both parts are basically saying the same thing: that "Misuse of Power" applies to the U.S. government. Therefore, it is unnecessary to code for each phrase.

On the other-hand, a single response may lend itself to various angles of meaning. The same sentence above might have concluded with "…so that Americans are powerless." In this case you would also code under the column including "Powerlessness" with the party being "Americans".

Of course, even though phrases or sentences may combine into a single issue, code for all identifiable issues included in the response, as a whole.

10) If more than one column seems to apply to the same issue, then you may code that issue in those various columns. If, however, one of the columns truly seems to capture more definitively the essence of the issue, then you may code for the particular column that is more apt.

Of course, if an issue applies to none of the category/columns, then enter under "Other" and add the new category to the addendum.

11) Remember to look through the entire list of definitions included within a category/column (e.g. "Emotional Vulnerability / Helplessness / Powerlessness / Loss of Control / Uncertainty (of future)"). In this example, although there is a connection between the definitions within the category, there may be instances when the issue stated in the response applies to only one of the definitions. If that were the case, you would still code for that category.

12) Remember that the rating scale in the first and third columns relates to the designation of the party to whom the issue is applicable, NOT to the party from whose viewpoint the issue originates. For example, "There is a new era of history" would mean the party is "unspecified". Although the viewpoint is coming from the participant, the party to whom the issue applies is left unstated. However, if it is written, "NYC has entered a new era", then the party becomes "NYC/New Yorkers".

13) When in doubt, highlight the cell in the spreadsheet and ASK. If either Brett or Robert is not around, then highlight and move on to the next selection.

SEE NEXT PAGE FOR ADDITIONAL NOTES:
14) “Other/Multiple”, “Other” & Addendum

In the main coding worksheet:

If a category is applicable to only one other party, besides the subject (who is, in this case, the participant), then enter, in the third column, the single rating for that other party. In the fourth column, enter "18" for the selection "Other/Multiple". Record in the addendum both the party and the 1-5 rating entered from the third column in the main coding worksheet.

If the category is applicable to multiple parties besides the subject (who is, in this case, the participant) then enter, in the third column, the averaged rating for all the other parties combined. In the fourth column, enter "18" for the selection "Other/Multiple". Record in the addendum, on separate rows, each party to which this category applies. Remember to enter, in parentheses, the total number of entries made for that category, in that survey. In the rating column on the addendum worksheet, record the applicable rating for each party listed.

For example, the participant wrote:

"An atmosphere of fear among the elderly."

<table>
<thead>
<tr>
<th>Survey ID</th>
<th>Subject ID</th>
<th>Fear (Rating applicable to Subject)</th>
<th>Fear (Category Listed for Subject)</th>
<th>Fear (Rating applicable to Other Party)</th>
<th>Fear (Listing of Other Party)</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSU001B</td>
<td>WEST-SEA</td>
<td>1</td>
<td>0</td>
<td>5 (Single Rating for this other party)</td>
<td>18</td>
</tr>
</tbody>
</table>

For example, the participant wrote,

“Residents of DC are more fearful, but those of NYC are more so.”

<table>
<thead>
<tr>
<th>Survey ID</th>
<th>Subject ID</th>
<th>Fear (Rating applicable to Subject)</th>
<th>Fear (Category Listed for Subject)</th>
<th>Fear (Rating applicable to Other Party)</th>
<th>Fear (Listing of Other Party)</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSU001B</td>
<td>WEST-SEA</td>
<td>1</td>
<td>0</td>
<td>4 (Averaged Rating for NYC &amp; DC)</td>
<td>18</td>
</tr>
</tbody>
</table>
In the addendum:

I. If only one party applies to "Other/Multiple".
If there is only one party to which the selection for "Other/Multiple" applies under the column for "Other Party Listed", follow these steps:

a) Enter the Survey ID and Subject ID on the applicable row.
b) Enter the oe-Column # (e.g. "Fear" = oe336).
c) Enter the name/title of the party mentioned in the response.
d) Place a "(1)" alongside the entry in the addendum, to signify that only one entry was made for that category, in that survey.
e) Enter the same rating from the 1-5 scale that is shown in the main coding worksheet for the "Other Party".

For example, the participant wrote:

"An atmosphere of fear among the elderly."

<table>
<thead>
<tr>
<th>SURVEY ID</th>
<th>SUBJECT ID</th>
<th>Other/Multiple oe Column #</th>
<th>Other/Multiple Listed Party</th>
<th>Other/Multiple Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSU001B</td>
<td>WEST-SEA</td>
<td>oe336</td>
<td>The Elderly (1)</td>
<td>5</td>
</tr>
</tbody>
</table>

II. If multiple parties apply to "Other/Multiple":
If there are multiple parties to which the selection "Other/Multiple" applies under the column "Other Party Listed", follow these steps:

a) Enter the Survey ID and Subject ID on each applicable row where you make an entry (use a separate row for each party entered).
b) Enter the oe-Column # (e.g. "Fear" = oe336).
c) Enter the name/title of each party mentioned in the response.
d) Enter, in parentheses, the total number of entries for that oe-column #, in that survey, so as to signify that more than one entry was made.
e) Instead of using the averaged rating from the main coding worksheet, now enter the individual rating, for each party.

For example, the participant wrote,

“Residents of DC are more fearful, but those of NYC are more so.”

<table>
<thead>
<tr>
<th>SURVEY ID</th>
<th>SUBJECT ID</th>
<th>Other/Multiple oe Column #</th>
<th>Other/Multiple Party</th>
<th>Other/Multiple Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>NSU001B</td>
<td>WEST-SEA</td>
<td>oe336</td>
<td>DC Residents (2)</td>
<td>3</td>
</tr>
<tr>
<td>NSU001B</td>
<td>WEST-SEA</td>
<td>oe336</td>
<td>NYC Residents (2)</td>
<td>5</td>
</tr>
</tbody>
</table>

Again, be sure to include the Survey ID and Subject ID for each row.
III. If addendum entry is applicable to the column "Other":

If one or more issues of a response do not fit into any of the category selections provided:

a) Enter "1" in the column "Other", on the main coding worksheet
b) In the addendum worksheet, add the new category(ies) to the addendum in the **appropriate column** for "Other" (each should have its own row)
c) In the next column, enter the rating as it applies to the subject
d) In the third column, enter the rating as it applies to the other party(ies)
e) In the fourth column, enter the coding to identify the other party(ies)
f) The fifth and sixth columns only pertain to when the entries for other parties are "Other/Multiple" or "18". In this case, the fifth column will distinguish what the "Other/Multiple" party(ies) are, and the sixth column will record the ratings of 1-5 accordingly.

**“Not Stated” & “Don’t Know/Uncertain/Unsure”**

These two columns (Columns 331 & 332), appearing at the beginning of Question 38, reflect those participants who either entered no response at all, or who entered **only** a response of “Don’t know”, “Uncertain”, or “Unsure”.

**Column 331**
Headings: “Question 52 – Personal Meaning - Current (Not Stated)"
Coding: 1 = No response given by participant (Enter "0" for all other cells)
0 = Not applicable

**Column 332**
Headings: “Question 52 - Personal Meaning - Current (Don’t Know/Uncertain/Unsure)"
Coding: 1 = If stated as the **ONLY** response (Enter "0" for all other cells)
0 = If not applicable
Columns 333-413

Headings: “Question 52–Personal Meaning (Emotions/Psychology)-Subject Rating"
“Question 52–Personal Meaning (Social/Civic Issues)-Other Party Rating"
“Question 52–Personal Meaning (Financial Issues)-Other Party Listed"
“Question 52–Personal Meaning (Policies/Prospects/Security & Freedom Issues)-Other Party Listed"

Overview:
There are four columns for each selection provided in the coding. (See page 27 for the coding definition of each column.)

Coding:
For the FIRST and THIRD columns in each selection:

1 - 5 Rating Scale

(Do Not use "0" rating except if no response is given at all or answer is stated exclusively as "Don't Know / Uncertain / Unsure"

First Column: Category rating as it applies to "Subject"
(in this question, the participant)
(Include if response is simply a statement with no identifiable party referenced.)

Third Column: Category rating as it applies to "Other Party(ies)"
(other than the subject of the question)

1 = Not at all
2 = Very Little
3 = Moderately
4 = Significantly
5 = Extremely

Coding: For the SECOND column in each selection:

0 = Category is NOT mentioned in conjunction with the subject
(in this case, the participant)
1 = Category IS mentioned in conjunction with the subject
Coding:  

For the FOURTH column in each selection:  
(To identify "Other Party(ies)") listed)

NOTE:  
If the party is general and cannot be contextualized, then enter the appropriate literal coding (e.g. "Everyone is becoming bigoted" would be coded as "6" for "Everyone").  

If the party has context beyond the literal coding, then code for the more appropriate party (e.g. "in NYC, everyone is in a daze."). Here, "everyone" more aptly applies to people in NYC, and so you may code as "2" - "NYC/New Yorkers".

If both general and contextual, code as "18" - "Multiple" (e.g. "An attack on the U.S. Govt. could happen anytime and we are not always prepared."). The issue "Dangerous &/or Precarious Climate" involves "U.S. Govt." and "We". "We" probably does not refer to U.S. Govt., but to U.S. citizens. Therefore, code as "Multiple" and enter the averaged 1 - 5 rating for all parties. Then, in the addendum, enter each party ("4" for "U.S. Govt", "3" for "U.S. Citizens", and "7" for "We") along with the respective 1 - 5 rating for each, and include the total number of parties beside each entry (in this case, "(3)").

<table>
<thead>
<tr>
<th></th>
<th>Meanings</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Not Applicable</td>
</tr>
<tr>
<td>1</td>
<td>Participant (ONLY USED FOR 1ST ROUND - Q39 &amp; Q40)</td>
</tr>
<tr>
<td>2</td>
<td>NYC/New Yorkers</td>
</tr>
<tr>
<td>3</td>
<td>Washington, DC/DC Residents</td>
</tr>
<tr>
<td>4</td>
<td>U.S. Govt/Administration/Bush, et al. (only when specified)</td>
</tr>
<tr>
<td>5</td>
<td>U.S./America (unspecified), U.S. Citizens/Americans</td>
</tr>
<tr>
<td>6</td>
<td>“World at large”, “Humanity” &quot;Everyone&quot; (unspecified)</td>
</tr>
<tr>
<td></td>
<td>(if mentioned or strongly inferred from context)</td>
</tr>
<tr>
<td>7</td>
<td>“We”, “Us”, “Our”, “Community”, “Family”, “Partner/Spouse”,</td>
</tr>
<tr>
<td></td>
<td>“Neighborhood/Neighbors” (stated as such or in a way that implies inclusion of participant within general grouping)</td>
</tr>
<tr>
<td>8</td>
<td>“Others”, “They”, “Them”, “Some”, “Individuals”, “People”,</td>
</tr>
<tr>
<td></td>
<td>“Many” (stated as such or in a way that implies exclusion of participant within general grouping)</td>
</tr>
<tr>
<td>9</td>
<td>Arabs, Muslims, Arab or Muslim World/Community</td>
</tr>
<tr>
<td></td>
<td>(not Palestine)</td>
</tr>
<tr>
<td>10</td>
<td>Terrorists, Al Qaeda, &amp;/or those involved in attacks</td>
</tr>
<tr>
<td>11</td>
<td>Afghanistan/Afghans</td>
</tr>
<tr>
<td>12</td>
<td>Iraq/Iraqis</td>
</tr>
<tr>
<td>13</td>
<td>Palestine/Palestinians</td>
</tr>
<tr>
<td>14</td>
<td>Israel/Israelis</td>
</tr>
<tr>
<td>15</td>
<td>Victims, Less Fortunate</td>
</tr>
<tr>
<td>16</td>
<td>Rescue Workers</td>
</tr>
<tr>
<td>17</td>
<td>“IT”, “you” or party unspecified</td>
</tr>
<tr>
<td>18</td>
<td>Other/Multiple (a single party not listed above, or a combination of multiple parties to which the column selection applies)</td>
</tr>
<tr>
<td></td>
<td>(Add the single party or EACH of the multiple parties to the addendum. Enter rating in the appropriate column.)</td>
</tr>
</tbody>
</table>

***MAKE SURE to enter data into appropriate columns and rows***
The coding selections are as follows:

**Emotions/Psychology** (Columns 333-352)
- Anger/Madness/Emotionally Vengeful
- Hatred
- Sadness (not philosophical as in “Sad Lesson”)/Upset/Mournful/Pained/
  Grief-stricken
- Fear/Scared/Fright
- Confusion
- Frustration
- Shock/Speechlessness/Disbelief/Amazement/Horror/Numbness/Dazed
- Nausea/Sickened
- Emotional Violation/Emotional Assault/Distraught/
  Emotional Devastation/Emotionally Overwhelmed
- Embarrassment/Humiliation/Shame or Ashamed (not “Shameful Act”)
- Anxiety/Worry/Panic/Fretfulness/Nervousness/Tension/Being On-Edge/
  Distress/Feeling Unnerved
- Paranoia/Wariness/Cautions/Carefulness/General Suspicion
- Emotional Vulnerability/Helplessness/Powerlessness/
  Loss of Control/Uncertainty (of future)
- Hopefulness/Faith/Belief/Prayerfulness
- Introspection/Contemplation/Reflection (when figured as an issue)

Change of Being &/or General Well-being – **Positive**
- (Include: Identity/Values/Life/Emotion/Psychology/Spirituality)
  (e.g. renewed appreciation for life, friends, & family)

Change of Being &/or General Well-being – **Negative**
- (Include: Identity/Values/Life/Emotion/Psychology/Spirituality)
  (e.g. loss of concern for anything, cynicism, jadedness)

Change of Being &/or General Well-being – **Neutral or Unspecified**
- (Include: Identity/Values/Life/Emotion/Psychology/Spirituality)
  (e.g. perspective unspecified – “I'll have a different outlook now”)
- Psychosomatic &/or Physical Symptom(s)/Disturbance(s)
  (e.g. Loss or Increase of Appetite/Sleep, Inability to concentrate)
- Loss of Innocence/Desire for the way things were
Social/Civic Issues (Columns 353-385)
Need for contact or connection (social, spiritual, familial)
Patriotism/Nationalism/Territorialism/Defensiveness/Protectiveness/
Re-Awakening of national values
Fervor of Anti-Terrorism
Reassessment/Questioning of national values
Significant Hurdles to Confront (Include: Hard decisions or dilemmas)
Bigotry/Profiling/Prejudice towards Arabs/Muslims/Mid-Easterners
(excluding Israel) Can include when referencing terrorists involved
Bigotry/Profiling/Prejudice towards Whites/Westerners/Americans/
Europeans (if noted in relation to people -- for way of life/politics of
Anti-Americanism/Anti-Westernism, see selection below)
Bigotry/Profiling/Prejudice - other or unspecified
Pride by…(NOT “patriotism” or “hubris”: for those, see “Patriotism”
or “Posturing”)
Sympathy/Empathy/Support
Better Human Relations (e.g. Spirit of community, Unity, Loyalty,
Helping one another, Altruism, Kindness, Civility, Open-mindedness,
New-found appreciation of citizens or rescuers, with the exclusion of
"Pride" when stated as such -- see prior category)
Worse Human Relations (e.g. Polarization, Divisiveness, Antagonism,
Xenophobia, Misanthropy, Suspiciousness of others, with the exclusion
of "Bigotry/Profiling" when stated as such -- see prior category)
Imbalance of Power &/or Wealth (e.g. U.S. domination)
Dangerous &/or Precarious Climate / Wake-up call from complacency /
Recognition of false sense of security (Threat to peace, Unsafe
atmosphere, Vulnerability of Defense, Loss of sense of security,
Transient &/or temporary positive social &/or political atmosphere
New Era of History/New Kind of Confrontation/New Type of War
Political &/or Social Posturing/Grandstanding/Histrionics/Jingoism/
Arrogance/Short-sightedness/Hubris
Loss of life/Casualties
Loss of &/or Attack (literal or figurative) on symbols, monuments
(e.g. WTC, Pentagon), or on Way of Life (e.g. Anti-Americanism/
Anti-Westernism -- if noted in relation to politics/ideology
-- for people, see "Bigotry…")
Diminished Agencies (e.g. NYPD, NYFD, CIA, FBI)
Inconvenience in daily life &/or routine
Misuse or Corruption of Religion &/or Faith (include Islamic religion)
Misuse of Power
Use of Means of Mass Destruction (Chemical, Biological, Nuclear,
Atomic)
Intention &/or Action of Destruction/Evil/Violence/Vengeance/Violation
Philosophical attributes: Human nature gone awry/Man’s inhumanity to
man/Lesson that is Meaningless, Tragic, Sad, Shameful
More Terrorist Events/Attacks (when specified or strongly inferencesed)
Possibility/Probability of World War (Include WWIII)

SEE NEXT PAGE FOR ADDITIONAL SOCIAL/CIVIC ISSUES
Promise of U.S. Future/Stature/Recovery (if stated or strongly inferred)
Promise of NYC Future/Stature/Recovery (if stated or strongly inferred)
Promise of DC Future/Stature/Recovery (if stated or strongly inferred)
Promise of World Future/Stature/Recovery (if stated or strongly inferred)
No Resolution &/or Recovery/Unending Situation (if stated generally)

**Financial Issues** (Columns 386-389)
Financial or Economic Well-being &/or Recovery – **Positive**
Financial or Economic Well-being &/or Recovery – **Negative**
   (include Loss of Business, Income, Work, Threat to job security &/or market, Destruction of physical property)
Financial or Economic Well-being &/or Recovery – **Unsure or Neutral**
Setback in travel industry (airlines, tourism)

**Policies/Prospects/Security & Freedom Issues** (Columns 390-413)
Adequacy of Security
Need to Improve/Enhance Security
Adequacy of Intelligence
Need to Improve/Enhance Intelligence
Effective Prevention of 9/11 attack
Effective Response to 9/11 attack
Importance &/or Value of preserving freedoms or liberties
Sacrifice of freedoms or liberties/Invasion of privacy/More surveillance
Balancing Security & Freedom
Restriction &/or Reduction of Immigration
Improve Foreign Aid
Improve Foreign Relations/Diplomacy (with Arab World/Nations)
Improve Foreign Relations/Diplomacy (with Parties Unspecified)
Lessen relations with Arab World/Nations
Target Iraq (inclusive of any means)
Remove Hussein (inclusive of any means)
Support for Israel (inclusive of any means)
Support for Palestine (inclusive of any means)
Address/Resolve Israeli/Palestinian/"Mid-east" Conflict
Remove Arafat (inclusive of any means)
Isolationism (include partial or full removal of association with or presence from conflict regions &/or from foreign affairs, in general)
Use of Military Retaliation/War/Retribution/Fighting/Military Strikes
Use of Trade/Financial Embargo
Use of Judicial System

**Column 414**
Headings: “Question #52 – Personal Meaning (Other)”
Coding: Used when none of the provided selections apply to all or part of response.
   Enter “1” (for single or multiple entries) and add to addendum
   0 = Not applicable
QUESTION #53

“AT THE PRESENT MOMENT, what is your greatest concern as a result of the attack?”

Overview:
This question (Columns 415-483) comprises coding specific to current “concerns” expressed ONLY from the participant’s point of view.

The list of coding sub-categories, mirroring those listed in Q39, is as follows: Not Stated, None, Don’t Know/Uncertain/Unsure, Emotional/Psychological, Social/Civic, Financial, Political, Other.

NOTES: Record only that the specific selection was mentioned, no matter how many times. In other words, even if multiple responses fall under one selection, mark only a “1” for “Stated”. For example:

“I am concerned about more U.S. people dying. I worry that innocent civilians will be killed in Afghanistan.”

Even though the quote shows more than one entry that would come under “Loss of Life/Casualties”, you will enter only a “1” in this column.

Make sure to enter responses as “Stated” under any and all columns that apply. For example, if the quote above had ended with the following additional sentence,

“But taking no action is not an option.”

then, in addition to entering a “1” under “Loss of Life/Casualties”, you would also have entered a “1” under “No resolution to situation without repercussions”.

Any responses not included in the coding selections provided will be entered as a “1” under the column “Other” and then the response(s) will be added to the addendum list. DON'T FORGET TO INCLUDE, IN PARENTHESES BESIDE THE ENTRIES, THE TOTAL # OF ADDENDUM ENTRIES FOR THIS QUESTION, FOR EACH PARTICIPANT.
**Column 415**
Heading: “Question #53 – Greatest Concern (Not Stated)”
Coding: 1 = No response given by participant  
0 = Not applicable

**Column 416**
Heading: “Question #53 – Greatest Concern (None)”
Coding: 1 = If stated as such (e.g. “not that I know of”, “no”, etc.)  
0 = If not applicable

**NOTE: This entry may be combined with other entries.**

For example, the participant may write:

“No – other than my lack of concentration.”

In this example, code for both “None” and “Inability to Concentrate…”

**Column 417**
Heading: “Question #53 – Greatest Concern (Don’t Know/Uncertain/Unsure)”
Coding: 1 = If stated as the ONLY response  
0 = If not applicable

**Columns 418-482**
Headings: “Question #53 – Greatest Concern (Emotional/Psychological)”  
“Question #53 – Greatest Concern (Social/Civic)”  
“Question #53 – Greatest Concern (Financial)”  
“Question #53 – Greatest Concern (Political)”

Coding:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Not Stated</td>
</tr>
<tr>
<td>1</td>
<td>Stated</td>
</tr>
</tbody>
</table>
The coding selections are as follows:

**Emotional/Psychological** (Columns 418-425)
- Well-being of Self (Emotional/Psychological/Physical/Spiritual)
- Well-being of Family/Friends (Emotional/Psychological/Physical/Spiritual)
- Well-being of Those directly affected (e.g. the victims, rescuers, families)
  (Emotional/Psychological/Physical/Spiritual)
- Inability to Concentrate or function (include: distraction, attention span)
- Sense of security/Dangerous atmosphere (Include: safety of travel, being in public places or skyscrapers)
- Control over personal life or affairs
- Loss of innocence/the way things were
- Loss of hope/faith/religion

**Social/Civic** (Columns 426-441)
- Worse Human Relations/Social Climate in NYC (Polarization, Divisiveness, Antagonism, Suspiciousness of others, Xenophobia)
- Worse Human Relations/Social Climate in DC (see prior inclusions)
- Worse Human Relations/Social Climate in U.S. (see prior inclusions)
- Worse Human Relations/Social Climate in World at Large (see prior inclusions)
- Worse Human Relations/Social Climate – Unspecified (see prior inclusions)
- Bigotry/Profiling towards Muslims, Arabs
- Inconveniences/Interruptions/Changes to Routine of daily life
  (e.g. standard conveniences; access to home, work, school, shopping; security checks, changes in travel time, transportation adjustments)
- Transient &/or temporary positive social &/or political atmosphere (within NYC, DC, or U.S.)
- Political &/or Social Posturing/Grandstanding/Histrionics/Jingoism/Arrogance/Short-sightedness/Hubris/Flag-waving by U.S. or the West
- Loss of life/Casualties
- Loss of &/or Attack on other American, Western, NYC symbols or monuments
- Diminished Agencies (e.g. NYPD, NYFD, CIA, FBI)
- Health hazards (e.g. air/water pollution, toxic fumes, respiratory problems)
- Misuse or Corruption of Religion &/or Faith (include Islamic religion)
- Loss of human values/principles/morals
- Re-assessing/Educating/Bettering ourselves &/or our values (U.S. or Western)
**Financial** (Columns 442-454)
- Loss of Job/Income
- Loss &/or Damage of Home or Real Estate Property
- Other Personal financial setbacks (include: Loss of business (e.g. clients), Work days, Threat to job security &/or market, Destruction &/or damage of belongings (not home, real estate), Reduced property value)

Economic setbacks or Recession for **NYC** (above inclusions)
Economic setbacks or Recession for **DC** (above inclusions)
Economic setbacks or Recession for **U.S.** (above inclusions)
Economic setbacks or Recession for **World at Large** (above inclusions)
Economic downturn &/or Recession – **Unspecified** (above inclusions)

Setback in Travel industry for **NYC** (include airlines, tourism)
Setback in Travel industry for **DC** (include airlines, tourism)
Setback in Travel industry for **U.S.** (include airlines, tourism)
Setback in Travel industry for **World at Large** (include airlines, tourism)
Setback in Travel industry – **Unspecified** (include airlines, tourism)

**Political** (Columns 455-482)
- Nothing will resolve the present situation
- No resolution to situation without repercussions
- World War (include WWIII, if specified)
- War (not World War)/Retribution/Fighting/Military Strikes
- More Terrorism (when specified as such)
- Hatred towards U.S., the West, Capitalism, American values or way of life
- Use of Means of Mass Destruction/Enhancement of Weaponry (Chemical, Biological, Nuclear, Atomic)
- Misuse &/or Corruption of Power
- Imbalance of Global Wealth & Power
- Loss or Invasion of Privacy, Greater Security Restrictions or Surveillance/
  Sacrifice &/or Lessening of Freedoms/Liberties
- Balancing Security and Freedom
- Inadequacy to implement better security
- Inability to enact effective revenge on culprits (locate, bring to trial, kill)
- Restriction &/or reduction of Immigration
- Inadequate controls over immigration
- U.S. Foreign Relations &/or Diplomacy (Ineffective or Worsening)
- U.S. Support of Israel (Repercussions current &/or projected)
- U.S. Support of Israel (Not enough)
- U.S. Support of Palestine (Repercussions current &/or projected)
- U.S. Support of Palestine (Not enough)
- Need to confront/focus on resolving Israel/Palestine/”Mid-east” conflict
- Political/Social situation of **NYC** (include: unrest &/or instability, resolution &/or recovery, hurdles to face, uncertainty of future)
- Political/Social situation of **U.S.** (above inclusions)
- Political/Social situation of **Afghanistan** (above inclusions &/or rebuild)
- Political/Social situation of **World at Large** (above inclusions)
- Political/Social situation – **Unspecified** (see above inclusions)
- Dependency on Foreign or Arab Oil
- Threat of &/or War with Iraq
Column 483

Heading: “Question #53 – Greatest Concern (Other)”

Coding: Enter “1” (for single or multiple entries) and add to addendum.

0 = Not applicable

QUESTION #54

“How should the United States respond to the attack AT THE PRESENT MOMENT?”

Overview:
This question (Columns 484-535) comprises sub-categories which mirror those in the coding for Q40: Not Stated, U.S. Should Not Respond, Strategy, Domestic Issues, Foreign Policies, Justice Issues, Other.

NOTES:
For this question, record only that the specific selection was mentioned, no matter how many times. In other words, even if multiple responses seem to fall under one specific selection, you will mark only a “1” for “Stated”. For example:

“I believe we need greater security in our country. We need to provide more video cameras in airports. We need to assign more baggage checking devices. We need to employ more police on the streets.”

Even though the quote shows multiple entries that would come under the heading “Higher Security – General”, you will enter only a “1” under this column.

Make sure to enter responses as “Stated” under any and all columns that apply. For example, if the quote above had ended with the following additional sentence,

“But all security measures should not preclude our rights to privacy.”

then, in addition to “Higher Security – General”, you would also enter a “1” under the column “Balance Security with Freedom”.

Any responses not included in the coding selections provided will be entered as a “1” under the column “Other” and then the response(s) will be added to the addendum list. DON'T FORGET TO INCLUDE, IN PARENTHESES BESIDE THE ENTRIES, THE TOTAL # OF ADDENDUM ENTRIES FOR THIS QUESTION, FOR EACH PARTICIPANT.
**Column 484**
Heading: “Question #54 – U.S. Response (Not Stated)”
Coding: 1 = No response given by participant
0 = Not applicable

**Column 485**
Heading: “Question #54 – U.S. Response (U.S. Should Not Respond)”
Coding: 1 = If stated as such (include variations such as, “No response”, “By doing nothing”, etc.)
0 = Not applicable

**NOTE: This entry may be combined with other entries.**

For example, the participant wrote:

“By taking no action, except through international tribunal.”

In this example, code “1” for both “U.S. Should Not Respond” and for “Proceed through international court”.

**Columns 486-534**
Headings: “Question #54 – U.S. Response (Strategy)”
“Question #54 – U.S. Response (Domestic Issues)”
“Question #54 – U.S. Response (Foreign Policies)”
“Question #54 – U.S. Response (Justice Issues)”

Coding:

<table>
<thead>
<tr>
<th>0 = Not Stated</th>
<th>1 = Stated</th>
</tr>
</thead>
</table>

The coding selections are as follows:

**Strategy** (Columns 486-508)
World War (include WWIII, if specified)
Destroy/Attack/Bomb/Fight all terrorist groups
Destroy/Attack/Bomb/Fight **terrorist groups involved** (unspecified)
Destroy/Attack/Bomb/Fight **those involved** (unspecified affiliation)
Destroy/Attack/Bomb/Fight **bin Laden, Al Qaeda, &/or his network/followers** (include: those who fund him, his network, or Al Qaeda)
Destroy/Attack/Bomb/Fight **countries, nations involved** (include those that harbor terrorists)
Destroy/Attack/Bomb/Fight Afghanistan (only when specified)
Destroy/Attack/Bomb/Fight Iraq
Avoid killing innocent people, civilians (only when specified)
Assassinate key terrorist figures, leaders, &/or heads of state who support terrorism (Unspecified)
Overthrow leaders of countries that support terrorism (Unspecified)
Remove Hussein (inclusive of any means)
Remove Arafat (inclusive of any means)
Large-scale/Broad/Overt military operation (include “war”, but not “world war”)
Small-scale/Limited/Covert military operation (e.g. special armed forces, targeted bombings)
No military action or force (inclusive of any of the above means and only when stated as such)
Non-military punishment of those funding terrorism (e.g. trade embargoes, freezing of accounts)
Use of Intelligence
Use of Intelligence more than force
Immediate response
Delayed response
Conscientious/Thoughtful/Careful response
Study &/or Learn from Israel’s tactics

**Domestic Issues** (Columns 509-516)
Balance security with freedom
Higher Security – General (include airport surveillance)
Increase defense (include budget/spending/size of military/development of weaponry)
Introspection/Contemplation into causes or our role &/or responsibility
Reform/Enhance Intelligence (Include: CIA/FBI, new or improved technology)
Attend to national healing
Create new agency(ies) &/or cabinet position(s) to fight terrorism
Stricter &/or more vigilant Immigration (include reduction, restriction, or deportation)
**Foreign Policies** (Columns 517-531)

- Work with international community/Create global coalition
- Resolve inequities in global politics &/or economics
- Provide foreign aid
- Rebuild/Help/Educate Afghanistan (only when specified)
- Stop Arab world from inciting Palestinian unrest
- Address or Resolve Israel/Palestine conflict (include “Mid-east” conflict)
- Reduce or remove presence from or interaction with Israel/Palestine/“Mid-east” conflict
- Lesson or Abandon support for Israel
- Greaten support for Israel
- Lessen relations with Palestine
- Greaten support for Palestine
- Reduce or remove presence from or interaction with Arab countries
- Enhance interaction with Arab countries
- Adopt isolationist policy – either Overall or Unspecified (include: reduction &/or removal of U.S. presence in foreign affairs or from conflict regions)
- Lessen dependency on or support for foreign or Arab oil/Search for alternative domestic energy resources

**Justice Issues** (Columns 532-534)

- Bring to trial bin Laden &/or his network/followers (include: Al Qaeda, any collaborators or funders)
- Bring to trial those involved (unspecified)
- Proceed through international court

**Column 535**

Heading: “Question #54 – U.S. Response (Other)”

Coding: Enter “1” (for single or multiple entries) and add to addendum.

0 = Not applicable
PERSONAL IMPACT RATING

Overview:
These two columns (Column 536 & 537) assign on a rating scale from 1–5 the personal impact of 9/11 on each participant.

The first column registers the personal impact for the period 2 WEEKS FOLLOWING THE ATTACK.

The second column registers the personal impact for the CURRENT period.

Since subjectivity is inherent, each rating will be aided by specific references for each selection so as to create consistency.

NOTES: It is important to have these ratings focus on or reflect more the practical aspects of impact upon the participant’s life or lifestyle, such as the interruption, invasion, disabling, alteration, or incapacitation of the participant’s ability to function.

This is not to negate an emotional impact. However, keep in mind that since most all participants will respond with an appropriate amount of emotion to the event, the emotions themselves are not necessarily indicative of the impact unless they somehow provoked such distress or change in life values as to profoundly affect the participants ability to function/behave/view life in the same way as before.

It may help to think of the range of participant connection:

- those who were at or live by the attack sites
- those who were at or near these locations when the events happened
- those who either live in or are from NYC or DC
- those who live nearby and/or know people in NYC, DC, U.S.
- those who do not live in this part of the country and have no actual connection to these locations
- those who live abroad or are from other countries.

Keep in mind, as well, that each higher rating may be a progression of impact that is inclusive of examples provided in conjunction with lower ratings. For example, a rating of “4” may include not only “Injury of a friend”, but also “Injury to someone known indirectly”. In other words, should this kind of combination occur, default to the higher rating, unless the participant seems to underplay the significance of the higher-rated example.

***BE SURE TO REVIEWS ALL APPLICABLE RESPONSES.***
**Column 536**

**Heading:** “Personal Impact Rating - 2 Weeks Following Attack"

**NOTE:** Use only those responses that pertain to the applicable time period.

**Coding:** Enter rating from 1–5, with 1 being the lowest impact, and 5 the highest.

1 = Not much change in daily life, activities 
2 = Temporary inconvenience or change in daily life 
   (e.g. Security checks, Road blocks, Traffic Congestion, Finding 
   babysitters, Distress over victims)
3 = Continuous inconvenience or change in daily life/Sustained break 
   from usual pattern, Injury to &/or loss of life of someone known 
   indirectly, Physical ailments)
4 = Injury of a friend, family member, colleague; Temporary job or home displacement 
5 = Loss of relative, lover, close friend; Loss of Job, income, business, or 
   home; Personal Injury; Change of career or life plan/goals

**Column 537**

**Heading:** “Personal Impact Rating - Current"

**NOTE:** Use only those responses that pertain to the applicable time period.

**Coding:** Enter rating from 1–5, with 1 being the lowest impact, and 5 the highest.

1 = Life back to normal or had never changed in the first place 
2 = Comparatively small or intermittent inconvenience or change in life 
   (e.g. Minimal distress over atmosphere of city, country, world, 
   personal life; Security checks at airports or at job/school; 
   Road blocks &/or remaining traffic detours around attack sites) 
3 = Moderate inconvenience or change in daily life 
   (e.g. Periodic distress over atmosphere of city, country, world, 
   personal life; Still feeling economic effects, though not extreme) 
4 = Substantial inconvenience or change in life 
   (e.g. Injury to self, family member, lover, colleague continues to be 
   aggravating; Moderate change in life values or identity; 
   Continual emotional distress over situation (for "extreme", see "5") 
   Loss of Job/income/business/home is unresolved, but not devastating) 
5 = Great or extreme inconvenience or change in life 
   (e.g. Loss of/Injury to relative, lover, close friend has basically halted 
   the progression of daily life 
   Loss of Job, income, business, or home has devastating affect; 
   Personal injury or suffering has had great consequence to daily life; 
   Change of career or life plan/goals has persisted or been addressed, for 
   better or for worse; 
   Great or overwhelming psychological or emotional change (in life 
   values or identity, or in distress/upheaval)